



## Customers Praise International Removal Company for Helping During COVID-19 Pandemic

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PSS International Removals, a Croydon, UK-based international removals company, has announced with pride that they have been getting a lot of highly positive customer reviews. On TrustPilot reviews, they have an overall rating of 4.1 out of 5, which is considered as a 'Great' rating. The company has focused exclusively in international removals and shipping for almost 40 years. As evidenced by the five-star reviews, customers have absolute confidence the company's expertise, professionalism, and experience because they can be sure that they will get outstanding service that is reliable, fast, and affordable.

Liam Witham, Managing Director of PSS International Removals, says, 'I am very proud how our staff have really worked hard to maintain the high standards of service we expect despite difficult circumstances during the coronavirus pandemic. I am also grateful for the appreciation and understanding of our customers as we have had to make some operational changes to comply with government guidelines.'

He continues, 'Both ourselves and our customers have had to be flexible during the pandemic and the many

positive reviews we have received are testament to the professionalism and dedication of everyone involved.?

The company has made a number of operational changes to adapt to the requirements of the coronavirus pandemic. They want to point out that their goal in the new operational procedures was to ensure that both clients and staff are safe during the pandemic. As such, they have based the operational changes on guidance from both the Government and the British Association of Removers. Their crews have been given special instructions on what to do, such as keeping up to date with the best advice offered by The Health & Safety Executive and Public Health England.

Meanwhile, in one of the PSS Removals reviews, Claudia D. gave them five stars and said, "Even in Covid time they were great! We are living [in] a very bizarre time ... all we want is to be around people we can rely on, fair trade deals, and to be treated with respect as a person and as a valuable customer. Sending all my daughter's childhood memories and personal objects to Australia, where it is home for her now, was not an easy task in the beginning of April when Covid 19 Pandemic hit hard the UK. It is only when you make a claim you really get to know if the insurance company is reliable... I had a very good outcome when I had to sort out the delivery part of my process. I strongly recommend this company as they treat you with respect during the whole process ... from delivering the carton boxes, picking up from the ground floor because of Covid 19 restrictions (I live on the 2nd floor, no lifts) ... until the delivery door to door ...?"

Another customer Lucy R. commented "Hannah at PSS has done the impossible: she's made the business of an international move complicated by covid-19 a pleasant experience. She's been responsive, efficient and cheerful, despite tricky differences in timezones and me changing my plans on the fly. Thanks to her professionalism and my overall experience of PSS I will be using them for all future international moves."

It should be noted that because they handle a huge volume of removals each year and they have a high profile in the global moving industry, they are able to offer substantial reductions in their rates for shipping/freight, transport, and destination services. This has allowed them to offer their customers who are moving house internationally, the best possible service at very affordable rates.

They suggest that customers make use of their free, no obligation, removal quote service, ideally between three to six months before their planned departure. They will then send one of their experienced estimators to visit the client free of charge. They want to point out that customers will find that it is quick and simple to organise either a free estimator's appointment or a free online international removals quote.

It is also possible for the company to provide customers with an international removals quotation through a home video survey. Clients can simply allow a company representative to virtually walk around their home through their mobile phone. The whole team at PSS International Removals have the goal of ensuring that

clients will have a stress-free move.

Those who are interested in international removals services may want to check out the PSS International Removals website at <https://www.pssremovals.com/>, or contact on the phone, or through email.

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For more information about PSS International Removals, contact the company here: PSS International Removals  
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### **PSS International Removals**

*PSS International Removals are the UK's leading specialists in international removals and shipping. Services include shipping boxes, baggage, vehicles & full household removals. BAR & FIDI accredited, they ship worldwide including USA, Canada & Europe.*

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