



Knowledge Train Achieves PeopleCert Accreditation for ITIL 4 Specialist DSV Training in London, Enhancing Opportunities for ITSM Professionals

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Knowledge Train, a leading provider of professional development and training solutions, has announced its accreditation by PeopleCert to deliver the ITIL 4 Specialist DSV (Drive Stakeholder Value) training and certification. This announcement, made in London on 9th December 2024, marks a significant milestone for IT Service Management (ITSM) professionals. The new ITIL 4 Specialist DSV qualification is designed to enhance skills in designing, delivering, and managing digital products and services. With the demand for adept ITSM professionals increasing, this accreditation provides an opportunity for individuals to gain an industry-recognised certification, showcasing their expertise and ability to manage critical tasks in the evolving tech landscape.

The introduction of the ITIL 4 Specialist DSV certification by Knowledge Train is set to provide ITSM professionals with a competitive edge in the job market. "We are thrilled to offer this advanced certification, empowering professionals to not only enhance their skills but also to significantly contribute to their organisations' success," said Jay Gao, Operations Manager at Knowledge Train. The ITIL 4 Specialist DSV certification focuses on strengthening stakeholder relationships and optimising user experiences, crucial

components in today's digital age. By equipping professionals with these skills, Knowledge Train aims to support the growing need for qualified ITSM experts who can navigate the challenges of digital transformation.

With the ITIL 4 Specialist DSV certification, ITSM professionals can take a significant step forward in their careers. The programme provides comprehensive training that covers essential aspects of IT service management, such as customer journey design, stakeholder targeting, and service value realisation. This certification is particularly beneficial for roles such as Business Relationship Managers, Enterprise Architects, and Project Managers. For more details about the course and how to enrol, interested individuals can visit the Knowledge Train website at <https://www.knowledgetrain.co.uk/it/itil/itil-certification/itil-4-specialist-drive-stakeholder-value-dsv>. The website offers extensive resources and guidance for those looking to advance their skills in IT service management.

The ITIL 4 Specialist DSV certification not only prepares professionals for current industry demands but also positions them as preferred candidates for future opportunities. "Our aim is to bridge the skills gap in IT service management and support professionals in their career advancement," added Jay Gao. The certification's emphasis on value co-creation and stakeholder engagement aligns with modern business needs, fostering innovation and excellence in service delivery. As the industry evolves, the demand for professionals with a strong grasp of ITIL principles continues to rise, making this certification an invaluable asset. For further information on ITIL certification options, visit <https://www.knowledgetrain.co.uk/it/itil/itil-certification>.

Looking ahead, the accreditation of Knowledge Train to offer ITIL 4 Specialist DSV training could significantly influence the IT service management landscape. As organisations increasingly rely on digital solutions to meet customer needs, the demand for skilled ITSM professionals is expected to grow. This certification not only enhances individual capabilities but also contributes to organisational success by promoting effective service management practices. The broader adoption of ITIL frameworks can lead to more efficient and customer-centric service delivery, ultimately driving business success. As the tech industry continues to evolve, certifications like ITIL 4 Specialist DSV will play a crucial role in shaping the future of IT service management.

For those interested in learning more about Knowledge Train and its range of training solutions, additional information can be found on their website. The company is committed to providing high-quality training that meets the needs of today's professionals, ensuring they are well-equipped to face the challenges of the modern service economy. Visit Knowledge Train to explore more about their offerings and to stay updated on

the latest developments in professional training and certification.

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For more information about Knowledge Train, contact the company here: Knowledge Train Jay Gao +44-207-148-5985 info@knowledgetrain.co.uk 20 Old Bailey, London, EC4M 7AN, England, United Kingdom.

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Knowledge Train

Since 2005, Knowledge Train has helped individuals and organizations improve their project, programme, and change management capabilities, hone their product development skills, improve their business performance, and achieve greater business Agility.

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