



Burning Daily Expands Shipping and Order-Tracking Resources for Online Customers

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Burning Daily has expanded its shipping and order-tracking resources, giving customers clearer information and more consistent updates throughout the delivery process. The expanded resources are designed to help shoppers follow their orders from the moment a purchase is confirmed until the package arrives at the door.

The update centers on improvements to customer communication. Burning Daily has introduced clearer shipping information at checkout, expanded tracking notifications sent during transit, and delivery updates that keep customers informed as their orders move through each stage. New online resources also explain the order process in plain language, outlining what happens after an order is placed and what customers can expect during handling, shipment, and final delivery.

The changes address a common area of concern for online shoppers who want reliable visibility into the status of their purchases. By centralizing this information and making it easier to access, Burning Daily aims to reduce uncertainty and answer routine order questions before they arise. Customers can now review shipping details, monitor tracking notifications, and access delivery timelines through a single, streamlined experience.

Manny Soto, Director of Customer Experience at Burning Daily, said the improvements reflect ongoing feedback from customers who value transparency during the shipping process. "Customers told us they wanted a clearer picture of where their orders are and when they can expect them," Soto said. "The expanded shipping and order-tracking resources are built around that need, giving people straightforward updates at each step rather than leaving them to guess."

The expanded resources also include an updated set of online guides that explain shipping timelines, tracking terminology, and the stages an order passes through after it leaves the fulfillment center. These materials are intended to serve both first-time and returning customers who want a better understanding of how the delivery process works.

Soto noted that the effort is part of a broader focus on the online customer experience. "Clear communication is a core part of how the company serves its customers," Soto said. "Making order information easier to find and easier to understand is a natural extension of that commitment, and it is an area the company plans to keep refining over time."

The rollout of the expanded shipping and order-tracking resources continues Burning Daily's work to make its online store more accessible and informative. Rather than requiring customers to search for answers, the company has positioned key order details where they are readily available, supporting a smoother experience from checkout through delivery.

Burning Daily is an online retailer specializing in a wide range of cannabis products, including Delta 8, Delta 9, Delta 10, CBD, THC-A, and HHC offerings. The company organizes its catalog into categories such as new arrivals, flower and prerolls, vape products, edibles, and accessories, and it carries selections from a variety of brands. Burning Daily also offers free shipping on U.S. orders over fifty dollars. Through its online store and customer-service resources, the company focuses on providing an accessible and informative shopping experience for its customers.

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Jungle Works LLC

Burning Daily is an online retailer offering premium, third-party lab-tested hemp products, including THCA flower,

gummies, pre-rolls, and disposables, with fast, discreet shipping where permitted.

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