



Missouri Injury Law Firm Announces Enhanced Personal Injury Services for Fenton Clients

September 08, 2026

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Missouri Injury Law Firm, a personal injury practice serving the greater St. Louis region under attorney Gene Hou, has announced a set of improvements to the legal services it delivers throughout Fenton and the neighboring communities of St. Louis and Jefferson counties. The measures took effect this month and cover faster case intake, wider practice-area coverage, and closer contact between the legal team and the people it represents.

Under the revised structure, inquiries from Fenton residents are now reviewed and answered on the same working day whenever circumstances allow, with an initial consultation provided at no cost and with no obligation to proceed. The practice has also formalized a case-update schedule so that every claimant receives regular progress reports rather than waiting for developments to be relayed at random intervals. Firm representatives said the adjustments respond to feedback from injured residents across the region, many of whom identified delayed communication as the most frustrating element of a claim.

The announcement follows sustained growth in demand for representation along the Interstate 44 corridor, where Fenton sits at the junction of several heavily traveled routes, including Highway 141 and Gravois

Road. Traffic volume through the area has led to a steady stream of collision claims involving commercial vehicles, delivery fleets, and rideshare drivers, alongside a rising number of matters related to distracted driving. The practice reported that these developments prompted a review of how quickly cases can be assessed, investigated and moved toward resolution.

Expanded coverage now spans motor vehicle collisions, tractor-trailer and commercial truck crashes, motorcycle and moped incidents, bicycle and electric scooter injuries, and pedestrian claims. Beyond the roadway, the enhanced service also addresses premises liability, slip and fall accidents, workplace injuries and workers' compensation disputes, nursing home neglect, medical negligence, dog bite claims, and wrongful death actions brought by surviving relatives. Catastrophic matters involving traumatic brain injury, spinal cord damage, serious fractures, and long-term disability receive additional case-management resources, reflecting the extended medical timelines such claims typically involve.

"Fenton families rarely plan for the moment when a crash or a fall turns their circumstances upside down, and the legal process should not compound that disruption," said Gene Hou of Missouri Injury Law Firm. "The improvements announced this month are designed to shorten the gap between the first phone call and meaningful action on a claim. Clients here deserve a practice that investigates promptly, explains each stage in plain language, and treats a serious injury as the life-altering event it genuinely is rather than as a file number moving through a system."

The firm also pointed to the practical importance of early legal guidance under Missouri law. State statute generally allows five years from the date of injury to file a personal injury action, while claims arising from a fatal incident are subject to a shorter three-year window. Missouri applies a pure comparative fault standard, meaning that a recovery can be reduced in proportion to a claimant's own share of responsibility for an incident, a principle that frequently becomes the central point of dispute between opposing insurers. Evidence such as roadway camera footage, vehicle telematics data, and independent witness accounts can deteriorate or disappear within weeks, and the practice noted that the newly compressed intake timeline exists partly to secure that material before it becomes unavailable.

Representation continues to be offered on a contingency basis, under which legal fees are payable only if a recovery is obtained. That arrangement, combined with complimentary case assessments, is intended to remove the financial barrier that discourages many injured residents from seeking advice at all. Home and hospital visits remain available for individuals whose injuries prevent them from traveling to an office, and Spanish-language assistance can be arranged for households that require it.

Hou added that geography played a substantial role in shaping the changes. "Residents in this part of the county have often assumed that securing capable representation means dealing with a distant downtown office and an unfamiliar voice on the telephone," he said. "Building genuine local capacity around Fenton,

with attorneys who know the intersections, the hospitals and the courts involved, produces better outcomes and considerably less anxiety for the people concerned."

Missouri Injury Law Firm indicated that further developments are planned for the coming year, including additional community education material covering insurance claim procedures, driver responsibilities, and pedestrian safety across the area. Consultations for Fenton residents can be arranged directly through the practice.

Missouri Injury Law Firm is a personal injury practice serving St. Louis, Fenton, and surrounding Missouri communities, as well as Metro East Illinois. Led by attorney Gene Hou, the firm represents individuals and families in claims arising from vehicle collisions, workplace incidents, unsafe premises, negligent care, and fatal accidents. Services are provided on a contingency fee basis, and initial consultations are offered without charge. Further information is available at <https://www.injurylawyers-stlouis.com/near/fenton/>.

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Missouri Injury Law Firm

At Missouri Injury Law Firm, our vast experience and knowledge of personal injury law will help to get the results you deserve. Don't settle for less.

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