



Voiso and Panda TS to Host Live Webinar on Calling, Answering, and Logging Calls Inside PandaTS CRM

September 14, 2026

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The 15-minute session will show Forex sales and operations teams how the native Voiso and Panda TS integration works in practice.

Voiso and Panda TS will host a live webinar on Wednesday, 16 September 2026, at 11:00 EEST, focused on how Forex teams can manage calls directly inside the PandaTS CRM through the native Voiso integration.

The webinar, titled "Voiso x Panda TS: Call Every New Lead Before Your Competitor Does," is designed for Forex sales, operations and customer experience leaders who want to reduce tool switching and keep call activity connected to the CRM workflow.

During the 15-minute live demo, Maria Iacob, Partnership Manager at Panda TS, and Ivan Mitov, Partner Account Manager at Voiso, will walk through how teams can dial, answer and log calls directly inside the Panda TS platform. To demonstrate the joint value proposition in action, the presenters will cover key

operational capabilities, including the integrated Voiso dialer, automatic screen pops containing full contact context on inbound calls, click-to-call functionality, predictive dialer access, and complete CDR reporting visibility.

The session will focus on practical workflows rather than high-level product claims. Designed specifically for non-customer Forex businesses evaluating lead follow-up efficiency, the event highlights how eliminating constant screen switching enables sales and operations representatives to respond to new leads instantly and manage inbound interactions seamlessly. Attendees will see how the integration supports day-to-day calling activity, including:

Key features covered include the Voiso dialer inside the Panda TS platform, screen pops with full contact context on inbound calls, click-to-call functionality from any number, predictive dialer access, and complete CDR reporting and call activity visibility.

The webinar is built around a simple operational challenge: agents should not need multiple screens to make, answer, or log one call. For Forex teams, where speed, context and accurate follow-up matter, reducing friction between the CRM and communication tools helps sales and operations reps work with greater clarity and efficiency. By eliminating constant tool switching and screen switching, agents can focus on high-value conversations and act on fresh leads immediately.

The event is specifically aimed at non-customer Forex businesses evaluating how their sales and operations teams manage lead follow-up, inbound calls, call records, and contact context. It offers attendees a practical look at how unifying communications with the CRM workflow optimizes response times and boosts productivity across trading operations.

“Webinars are most useful when they show the workflow clearly,” said Ivan Mitov, Partner Account Manager at Voiso. “This session is not about making broad claims. It is about showing how the Voiso and Panda TS integration works inside the platform and where it can make daily calling activity easier for teams.”

The session will also give attendees the opportunity to ask questions live and see how the integration fits into existing Panda TS CRM workflows.

Registration for the webinar is open through EasyWebinar. The webinar “Voiso x Panda TS: Call Every New Lead Before Your Competitor Does” will take place on Wednesday, 16 September 2026 at 11:00 EEST. This 30-minute session will be hosted by Maria Iacob, Partnership Manager at Panda TS, and Ivan Mitov, Partner Account Manager at Voiso, and is designed for Forex sales, operations, and customer experience leaders.

About Voiso

Voiso is a global AI-powered contact center software provider helping businesses create better customer conversations across voice and digital channels. With Omnichannel Communication, AI Predictive Dialer, AI Speech Analytics, Flow Builder, real-time dashboards, CRM integrations, and automation tools, Voiso helps sales and support teams improve productivity, visibility, and customer experience.

Voiso's mission is simple: Every interaction, a human connection.

About Panda TS

Panda TS specialises in plug-and-play trading ecosystems for global investment firms. From CRM, trading servers and platforms to custom features for a competitive edge, Panda TS works hard to deliver a reliable environment brokers use to scale their businesses.

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Voiso Inc

We started small by building a simple, reliable calling tool. Over time Voiso has become a modern end-to-end cloud contact center software.

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