



Hurricane Fence Achieves 769 Combined Google Reviews at Two Offices

September 18, 2026

RICHMOND, VA - September 18, 2026 -

More than 769 combined Google reviews now stand behind the two Virginia offices of Hurricane Fence, the residential and commercial fencing contractor announced this month. The Richmond headquarters carries 640 reviews at a 4.8-star average, and the Portsmouth office has reached 129 reviews at 4.7 stars, each total pulled independently from Google's own listings.

The combined total spans more than three decades of customer feedback across the company's two Virginia offices. Hurricane Fence has operated continuously since 1994, a run of more than 30 years that includes over 12,000 completed projects across its locations. The company holds a Virginia Class A contractor license, an A+ rating from the Better Business Bureau, and recognition as an AFA Blue Ribbon Company, a designation from the American Fence Association. The company's two other offices, a commercial-only location in Dunn, North Carolina, and a newer office serving Northern Virginia, were not included in the total.

The company confirmed both totals directly against Google's review platform ahead of this announcement.

Company leadership points to one step in the sales process that shows up often in the reviews themselves. Before a crew is scheduled, a Hurricane Fence salesperson walks the property with the homeowner to review where the fence will run and mark post locations. That same walkthrough is when the salesperson flags anything on the lot, a slope, a tight setback, a buried utility line, that could change the installation. A second visit after the work wraps checks the result against what was discussed at the walkthrough, and in Portsmouth, salespeople can also help homeowners assemble the paperwork their homeowners association requires before a permit can be pulled.

Response speed appears in a number of the reviews as well. A live person answers the phone at both offices, rather than a call being routed to voicemail, and every lead that comes in gets a callback within 24 hours, regardless of whether it turns into a signed contract. A \$100 gift card, tracked through the signed contract rather than a promo code, goes to past customers who refer a new project to either office. None of that guarantees a five-star rating on its own, but it answers the complaint homeowners raise most often about contractors: being promised a callback and then never hearing back.

To the company, the split between offices is evidence, not a marketing line. "We don't ask people to leave a review. We do the walkthrough, get the job done the way we said we would, and follow up afterward, and enough people decide that's worth writing down. Two offices getting there on their own, without one number covering for the other, tells you more than a single combined figure would," said Mike Kelly, co-owner of Hurricane Fence.

Homeowners in the Richmond and Hampton Roads regions can request a free, in-person estimate by calling (804) 353-6030 for Richmond or (757) 853-5669 for Portsmouth, or by visiting the company's website. The company schedules every estimate in person rather than over the phone or online, since it says every job site is different enough to change the plan. The reviews behind the Richmond figure are visible on Google.

About Hurricane Fence

Hurricane Fence is a residential and commercial fence contractor founded in 1994 and serving Virginia and the Mid-Atlantic for more than 30 years. The company operates offices in Richmond, Portsmouth, Northern Virginia, and Dunn, North Carolina, and installs vinyl, aluminum, wood, and chain-link fencing, as well as commercial perimeter security, temporary fencing, and automated gate systems. Hurricane Fence holds a Virginia Class A contractor license (CIC FIC & HIC #2705024990), carries an A+ rating from the Better Business Bureau, and is an American Fence Association Blue Ribbon company. More information is available at www.hurricanefenceinc.com.

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Hurricane Fence Company

Virginia's fence authority since 1994. Hurricane Fence delivers residential and commercial fencing across VA, NC, and the Mid-Atlantic ? backed by 30+ years of experience, in-house gate operators, and 20,000+ completed projects.

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