

Jay's Plumbing, Heating & AC Repair Highlights Community Giving and Strong Customer Feedback

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Mt Airy, NC - September 28, 2026 -
Jay's Plumbing, Heating & AC Repair, a home services provider based in Mount Airy, North Carolina, has reached a notable customer-feedback milestone, earning a 4.8-star rating on Google from more than 3,400 reviews. The rating reflects years of service to homeowners across the region seeking cooling, heating, indoor air quality, plumbing, and electrical support.

The company provides a broad set of services within each of these categories. Cooling offerings include AC installation and replacement, AC maintenance, AC repair, air handler service, ductless mini split installation and repair, emergency HVAC repair, HVAC installation, HVAC maintenance and tune-ups, and thermostat service. Heating work covers furnace installation, furnace maintenance and repair, geothermal heat pump service, and heat pump installation, maintenance, and repair.

Within indoor air quality, Jay's addresses AC and furnace filter replacement, air duct cleaning and sealing, dehumidifier installation and repair, heat and energy recovery ventilator installation, humidifier service, ductwork repair, and HVAC UV light installation. Plumbing services span drain cleaning, emergency plumbing, faucet and toilet service, garbage disposal installation, home repiping, hydro jetting, plumbing

inspections, rooter services, sewer line inspection and repair, sump pump service, water heater repair and replacement, water filtration and softener installation, and water leak detection. Electrical work centers on whole-house generator installation and repair.

Beyond its service work, the company maintains a Giving Back program as part of its community involvement, alongside seasonal giveaways and a referral program designed to connect with local residents. These efforts reflect the company's ongoing presence in the communities it serves throughout the area.

"The rating our customers have shared over more than 3,400 reviews represents the trust local homeowners place in the team every day," said Lorie Shumate, a company spokesperson for Jay's Plumbing, Heating & AC Repair. "That trust is built one service call at a time, and it extends into how the company shows up in the community."

Shumate added that community involvement remains central to the company's identity. "The Giving Back program is a reflection of the belief that a home services company has a role to play beyond repairs and installations," she said. "Supporting neighbors, whether through service or community initiatives, is part of the everyday work."

Homeowners across the region rely on Jay's for both routine maintenance and urgent repairs, with emergency services available across its cooling, heating, and plumbing categories. The company also offers flexible financing options as well as specials and rebate programs to support customers managing home system upgrades and repairs.

Residents interested in learning more about services or community programs can reach the company through its Contact Us resources, which include scheduling options and details about service areas.

Jay's Plumbing, Heating & AC Repair is a full-service home systems provider located in Mount Airy, North Carolina. The company serves residential customers with cooling, heating, indoor air quality, plumbing, and electrical services, ranging from installation and maintenance to emergency repairs. Its team supports the community through initiatives that include the Giving Back program, seasonal giveaways, and a referral program.

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For more information about Jay's Plumbing, Heating & AC Repair, contact the company here:Jay's Plumbing, Heating & AC RepairLorie Shumate+13369625494marketing@jayisontheway.com130 Greyhound Rd, Mt Airy, NC 27030, United States

Jay's Plumbing, Heating & AC Repair

Jay's Heating, Cooling & Plumbing is a family-owned HVAC & plumbing company serving Mount Airy, NC since 2005 (50+ years of family legacy). We deliver honest, reliable service across NC and VA with skilled, friendly technicians you can trust

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