Index Fence Announces Lifetime Warranty on Vinyl Fencing

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RALEIGH, NC - September 24, 2026 -
Quality vinyl fencing is expected to have a service life of 25 to 30 years, according to industry standards, but not every vinyl panel sold to homeowners is built to reach that mark. Index Fence Inc., a residential fence installation company serving the Raleigh, NC metro since 2020, backs every vinyl fence it installs with a lifetime manufacturer warranty, a policy the company ties directly to the grade of vinyl it uses rather than to the warranty paperwork alone.

Index Fence has installed close to 2,000 residential fences across the Raleigh metro since opening in 2020 and holds an A+ rating from the Better Business Bureau. Vinyl privacy fencing accounts for roughly 70 percent of the company's installations, more than wood, aluminum, and chain link combined. The company sources its vinyl as virgin material, meaning it is manufactured from new PVC resin rather than reprocessed scrap, which holds its wall thickness and color more consistently over time than blended or recycled stock. That distinction, according to Index Fence, is what a multi-decade warranty is meant to protect.

Industry standards call for residential vinyl fence panels to measure at least 0.100 inches thick, with premium panels reaching 0.120 inches. Anything thinner is classified as thin-wall vinyl and is more prone to cracking on impact once temperatures drop, a failure mode that tends to show up after the first hard cold snap, when a stray branch or a dropped tool meets a brittle panel. Index Fence uses panels built to the thicker specification on every vinyl installation, residential or commercial. Added thickness, not the warranty paperwork, determines whether a fence survives long enough to need one.

The lifetime manufacturer warranty covers the vinyl material itself against manufacturing defects, including premature fading, warping, and UV-related brittleness, for as long as the original homeowner owns the property. It runs separately from the company's two-year workmanship warranty, which covers installation labor such as post alignment and gate function. Combined, the two warranties are meant to address both how a fence was built and what it was built from, which the company points to as the two most common causes of early vinyl fence failure.

A lifetime warranty is only useful if the company behind it is still around to honor it decades later. Index Fence has operated from the same physical office in Raleigh since it opened in 2020, rather than through a call center or a franchise territory that can change hands. The company was named a 2025 Nextdoor Favorite in the Raleigh area.

Raleigh's climate swings from summer highs near 90 degrees to winter nights that regularly drop below freezing, conditions that put repeated expansion and contraction stress on any vinyl panel. Homeowners who ask about wall thickness before signing a contract, Index Fence notes, are asking the one question that predicts whether a warranty will ever need to be used.

"People ask about color and privacy height, but they rarely ask what the panel is actually made of until one cracks in January," said Behzad Namazifard, chief operating officer of Index Fence Inc. "We'd rather have that conversation in the stock room than have a homeowner find out the hard way years later," Namazifard said.

Homeowners comparing vinyl fence warranties can read homeowner reviews of the company's installations, or call (919) 900-7225 to schedule a free consultation and see the material in person before signing anything.

About Index Fence Inc.

Index Fence Inc. is a residential fence installation company founded in 2020 and based in Raleigh, NC. The company has completed close to 2,000 fence installations across the Raleigh metro area, working with vinyl,

aluminum, wood, and chain-link. Index Fence holds an A+ rating from the Better Business Bureau and was named a Nextdoor Favorite in 2025. Its office at 4901 Craftsman Dr, Raleigh, NC 27609 is open to walk-in visitors. Visit www.indexfence.com or call (919) 900-7225 to learn more.Title: Index-(7)-A4-lifetime-vinyl-warranty

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Index Fence Inc.

Index Fence Inc. is a Raleigh-based fence contractor serving the Triangle since 2020. We install vinyl, aluminum, wood, and chain link fences with USA-made materials, free permit prep, and a 1-hour callback promise during business hours.

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