



Plumbing Express, Inc. Highlights Sustained 4.9-Star Rating for Plumbing in Sarasota Florida

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SARASOTA, FL - September 23, 2026 -

Plumbing Express, Inc., a family-operated plumbing company serving Sarasota, Bradenton, and surrounding communities, has reached a customer service milestone with a sustained 4.9-star rating across hundreds of verified reviews. The recognition reflects nearly four decades of service in Southwest Florida since the company opened its doors in 1986.

The high rating comes at a time when regional demand for residential and commercial plumbing continues to grow. Plumbing Express reports that customer feedback has consistently cited responsiveness, transparency, and technical expertise as reasons for the strong marks. A sample of the company's customer reviews can be viewed through its Google Maps business listing.

Among the services drawing repeat praise is water heater repair in Sarasota FL, a category the company notes tends to spike during seasonal temperature shifts when aging units are pushed harder. The company also handles water heater installation for tankless and hybrid electric models, drain cleaning, sewer line

repair, and gas line installation.

Paul Bogacz, a representative for Plumbing Express, Inc., attributed the rating to the company's approach to diagnostics before repair. "A rating like this is earned one job at a time," Bogacz said. "The team focuses on confirming the actual cause of a problem before recommending work. For example, running a camera through a line before hydro jetting protects older pipes that could be damaged by pressure alone. That kind of care is what customers remember when they leave a review."

The company employs licensed plumbers trained across a range of residential and commercial systems. In addition to repair and installation work, Plumbing Express offers hydro jet cleaning, water filtration system installation, water line repair and replacement, backflow testing, well pump repair, and remodel support.

The company's service area extends north into Manatee County, where it provides emergency plumbing in Bradenton FL for urgent situations such as burst pipes, failed water heaters, and sewer backups that require immediate attention. Plumbing Express notes that emergency calls often involve time-sensitive damage prevention, which places a premium on fast, accurate response.

Bogacz added that the company views the rating as a benchmark rather than a finish line. "Maintaining a score this high over hundreds of reviews is harder than reaching it once," he said. "The standard is set by the last customer served, not the first. That mindset shapes how the team trains and how it handles both routine appointments and after-hours calls."

Plumbing Express reports that the review milestone coincides with continued investment in technician training and diagnostic equipment. The company describes this ongoing investment as central to sustaining service quality as it serves a growing customer base across the region.

Founded in 1986, Plumbing Express, Inc. in Sarasota, Florida, serving residential and commercial customers throughout Sarasota and Manatee counties. The company provides a full range of plumbing services, including drain cleaning, water heater repair and installation, sewer and water line work, gas line installation, hydro jet cleaning, and emergency plumbing. Plumbing Express operates with a team of licensed plumbers and offers financing options for qualifying projects.

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For more information about Plumbing Express, Inc., contact the company here: Plumbing Express, Inc. Paul Bogacz (941) 355-8422 info@plumbing-express.com Plumbing Express, Inc. 2249 Industrial Blvd Sarasota, FL 34234, United States

Plumbing Express, Inc.

Plumbing Express is Sarasota's trusted plumber providing reliable residential and commercial plumbing services since 1986.

Website: <https://www.plumbing-express.com/>

Email: info@plumbing-express.com

Phone: (941) 355-8422

