



Ark-La-Tex Water Mitigation Expands Damage Restoration Services Across Three-State Region

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Ark-La-Tex Water Mitigation, a family-owned and locally operated damage restoration company based in Shreveport, Louisiana, has expanded its service coverage across the broader Ark-La-Tex region, extending rapid-response assistance to communities throughout northwest Louisiana, northeast Texas, and southwest Arkansas.

The expansion brings the company's emergency services to additional communities including Bossier City, Benton, Minden, Natchitoches, Ruston, Greenwood, Haughton, and Keithville. The move responds to ongoing demand for timely assistance following flooding, storm-driven water intrusion, appliance failures, and related property emergencies across the tri-state area.

The company specializes in water damage restoration, fire damage restoration, mold remediation, and mold inspection. Its teams remain available around the clock, every day of the year, with an average on-site response time of approximately 60 minutes. That speed reflects the time-sensitive nature of water events, as mold can begin developing within 24 to 48 hours of a water intrusion.

Water damage restoration services address a wide range of scenarios, including burst or frozen pipes, washing machine leaks, overflowing toilets and sinks, water heater failures, sewage and septic backups, heavy rain, and firefighting water left behind after a fire. Technicians use commercial moisture mapping equipment to locate hidden water and to confirm when drying is complete.

"Expanding across the Ark-La-Tex region allows the team to reach families and businesses when timing matters most," said Seth Ostendorff, owner of Ark-La-Tex Water Mitigation. "When water enters a property, every hour counts. Reaching more communities quickly means fewer long-term complications for the people living and working there."

The company is IICRC-certified, and its process follows a consistent sequence. Teams respond to calls at any hour, assess the full extent of the damage, extract water and dry the affected area, and then clean, sanitize, and close out the job. The same approach applies to both residential and commercial properties.

Insurance documentation is handled as part of the service. The company works directly with insurance adjusters and manages paperwork from the first day of a claim, a step intended to reduce the administrative burden on property owners during stressful circumstances.

"Many property owners are unsure how insurance coverage applies after a water event," Ostendorff said. "Managing the documentation from the start gives clients one less thing to worry about while the restoration work moves forward."

Beyond water-related work, the company provides fire damage restoration services that include emergency board-up, soot and smoke removal, odor elimination, and water extraction from firefighting efforts. Its mold services range from on-site inspection, with samples sent to an accredited third-party laboratory, to full remediation that identifies the source, contains the affected area, and restores indoor conditions.

Ark-La-Tex Water Mitigation is a family-owned, locally operated damage restoration company headquartered in Shreveport, Louisiana. The company serves Shreveport, Bossier City, Benton, Minden, Natchitoches, Ruston, Greenwood, Haughton, Keithville, and surrounding communities across northwest Louisiana, northeast Texas, and southwest Arkansas. Its certified teams provide water, fire, and mold restoration services for residential and commercial properties throughout the region.

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Ark-La-Tex Water Mitigation

Ark-La-Tex Water Mitigation is a locally owned Shreveport restoration company offering 24/7 water mitigation, mold remediation, fire restoration, storm cleanup, crawl space encapsulation, IICRC-certified service, and insurance claim support.

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