Collection Agency In Pensacola FL Addresses Complaints On Debt Collection

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Collection Services Inc., a collection agency in Pensacola, FL, has announced that they are addressing the common complaints regarding debt collection. They are aware of the fact that they are not overly popular with the general public. However, they are committed to delivering their services in an honest and reliable way, which should not lead to any complaints. They are doing this by ensuring that their collection tactics are always legal and that customers do not feel they are being harassed. In this manner, the companies that get their services are also assured that they will be retaining the goodwill of their customers.

Jay Allen from Collection Services Inc. says: "Debt collection complaints are now the largest complaint in the country, unfortunately. This is also due to the fact that people are more empowered to make complaints. While we don't like the fact that our industry has gained such a bad name, we do use these complaints to improve on the services that we offer to our clients. Debt collectors are never going to be popular, but we want to make sure people are treated honestly and fairly."

This year is the first year that debt collection in Pensacola, FL, has received more complaints than identity theft. As such, the Federal Trade Commission (FTC) has placed the industry on their radar. They have also

put more robust policies and procedures in place to laws against illegal debt collection practices. In fact, in 2015, the FTC ran Operation Collection Protection, and some 130 debt collecting agencies across the country were found to be using illegal practices.

Collection Services Inc., however, prides itself on never using illegal collection tactics. This is why they have set themselves apart as a dependable Pensacola, FL medical collection agency. Within the world of medical collection, in particular, sensitivity is very important, as the people involved are often in very difficult situations. "Our agency has a long track record of success operating in a professional manner," adds Jay Allen. "We have been in business for over 50 years in one of the most highly regulated industries in the nation."

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For more information about Collection Services Inc., contact the company here:Collection Services Inc.Jay Allen(850) 434-0883sales@collectionservices.com180 E Burgess Rd. Suite G Pensacola, FL 32503

Collection Services Inc.

Collection Services, Inc. is a national full service collection agency specializing in customized accounts receivable management services for multiple industries including, medical, municipalities, communications, and utilities.

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