Auto Glass Business Marks Twelve Years of Windshield Replacement

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Go! Glass & Accessories has reached 12 years of trading in Calgary, having operated in the city since 2014, and has marked the milestone by outlining its approach to windshield replacement and what its workmanship warranty covers. The business works from southeast Calgary and holds a City of Calgary business licence.

Go! Glass & Accessories provides windshield replacement for drivers throughout Calgary, working on passenger vehicles, light trucks, semi trucks, RVs and motorhomes, and specifying OEM and equivalent-quality glass. The damage that brings vehicles in is most often a gravel strike picked up at speed, and Deerfoot Trail, which carries heavy traffic past the store's own quadrant of the city, is one of the routes where that damage regularly starts. Whether a strike ends in a repair or a replacement depends on where it lands and how far it has travelled by the time the vehicle arrives.

What a replacement involves has changed over those twelve years. In 2014, the panel was laminated safety

glass with a defined role in occupant protection; on a current vehicle, it is also a structural component and a mounting point for a driver assistance camera.

The structural role and the camera mount both bear on how the glass is bonded, how the vehicle is handled afterwards, and what has to happen before it goes back on the road. A bonded windshield contributes to the rigidity of the passenger compartment, which is why the bond between glass and body is treated as a safety component rather than a seal.

"I have been replacing windshields for Calgary drivers out of the same southeast location since 2014," said Remon Toma, Owner of Go! Glass & Accessories. "A replacement on a vehicle built in the last few years involves things that did not exist on the cars I was working on when we opened. On the warranty, we cover the labour on a replacement for as long as the customer owns the vehicle, and it stays with that owner rather than transferring on when the vehicle is sold."

Two covers sit on a replacement. The workmanship warranty applies to the quality of the installation, and the glass itself carries a ninety-day warranty against manufacturing defects such as distortion or stress faults that are not apparent at fitting, rather than against damage picked up on the road later. Panel specification is settled separately, against the vehicle and its VIN, with OEM and equivalent-quality glass matched to the original in thickness, optical clarity and the fittings that locate it in the aperture, and any camera or sensor mounted to the glass accounted for. Laminated construction is what allows a strike to leave a chip rather than shattering the panel, and it is also the reason a chip can sit stable for weeks before it starts to run.

Go! Glass & Accessories is affiliated with Driven Brands? and operates as an independently run store within a national banner of Canadian dealers. Every one of the twelve years has been traded from the same southeast location. The store carries Workers' Compensation Board coverage and business liability insurance. That twelve-year history is the store's own, not the banner's.

Vehicle mix matters to the work as much as the technology does. Passenger vehicles and light trucks sit alongside semi-trucks, RVs, and motorhomes on the job list, and the glass for the larger vehicles is specialty rather than standard, which is why RV and motorhome work carries longer lead times. Both domestic and foreign vehicles are handled.

Private vehicle owners are the primary customer group, most of them commuters and families driving the city's ring and arterial routes daily, and dealership, fleet and commercial operators sit alongside them on the customer list. A windshield-mounted camera is now a routine feature of the vehicles arriving for replacement, and its presence affects what follows the fitting rather than the fitting itself.

The milestone leaves the business describing a service that has changed considerably since 2014, on vehicles that now depend on the windshield for more than visibility. Further information about the company and its windshield work is published on its Facebook page.

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For more information about Go! Glass & Accessories, contact the company here:Go! Glass & Accessories Calgary SERemon Toma(403) 719-1645calgary@goglass.ca10836 24 St SE #121, Calgary, AB T2Z 4C9

Go! Glass & Accessories

At Go! Glass & Accessories, we take pride in our superior customer service and top-of-the-line workmanship. Go! Glass Calgary Southeast Douglasdale has been servicing Okotoks and surrounding communities for many years!

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