

SoftPro Water Systems Highlights Elite HE Water Softener as a Fit for Hard Water Conditions

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SoftPro Water Systems has issued guidance for San Jose residents contending with hard water that is further complicated by the presence of fluoride and chloramine in the municipal supply. Municipal data places San Jose water hardness at 7.8 grains per gallon (GPG), a level classified as "hard," with supply drawn primarily from the South Bay Aqueduct and local groundwater throughout the Santa Clara Valley.

The water quality picture in the region involves more than mineral hardness. San Jose Water Company adds fluoride at the EPA-recommended 0.7 mg/L level to support dental health and relies on chloramine, rather than chlorine, as its primary disinfectant. Chloramine is associated with a medicinal or band-aid odor that standard carbon filters cannot effectively address, a characteristic that calls for catalytic carbon designed specifically for its reduction.

Hardness at this level is generally linked to a range of well-documented household effects. Over time, mineral scale can reduce water heater efficiency, and homes may see increased soap and detergent usage, spotting

on glassware and fixtures, and drier skin and hair. These outcomes vary by household and are influenced by usage patterns and local conditions.

Against that backdrop, the company points to the SoftPro Elite HE Water Softener as a recommended option for addressing hardness minerals. The system uses true ion exchange, a salt-based process, rather than salt-free conditioning. It employs demand-initiated regeneration, in which a microprocessor triggers regeneration based on actual water usage instead of a fixed timer. The resin carries NSF/ANSI Standard 44 certification, and the unit is available in 32,000, 48,000, 64,000, and 80,000 grain configurations, sized according to household size, local water hardness, and usage patterns. The system is backed by a 10-year warranty.

The company emphasizes that a water softener addresses calcium and magnesium only and does not remove fluoride or chloramine. For households seeking comprehensive treatment, the recommended approach pairs the softener with a whole-house catalytic carbon filter for chloramine and a reverse osmosis system at the drinking water tap for fluoride reduction.

"San Jose water is safe to drink, but its hardness combined with chloramine disinfection creates a specific set of conditions that a single device cannot fully resolve," said a spokesperson for SoftPro Water Systems. "The Elite HE handles hardness minerals through ion exchange, and we are clear with residents that softening and contaminant reduction are separate tasks that call for a layered approach."

The spokesperson added that neighborhood-level variation makes sizing an important step. "Hardness and usage are not uniform across the city, so matching grain capacity to a household makes a meaningful difference in performance and salt efficiency. A Water Softener San Jose CA residents choose should reflect their specific supply and consumption."

SoftPro Water Systems, also known as America's Best Water Softeners & Water Filters, specializes in water treatment solutions for homes and businesses. Its catalog includes water softeners for city and well water, whole-house water filters, iron filters for well water, commercial systems, and replacement filters, along with a free sizing calculator. San Jose residents can learn more at softprowatersystems.com.

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SoftPro Water Systems

SoftPro Water Systems specializes in delivering innovative, high-quality water softener, filtration and treatment solutions for homes and businesses.

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