



## **Prestige Heating & Cooling Publishes Case Study on Bryant Multi-Zone Ductless Heat Pump Installation in Historic Home**

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Prestige Heating & Cooling, a family-owned HVAC company based in Methuen, Massachusetts, has released its first published installation case study documenting a Bryant 2.5-ton multi-zone ductless heat pump system placed in a 110-year-old residence. The project illustrates the technical considerations that accompany comfort system upgrades in older homes across the Merrimack Valley.

The Bryant installation case study details a project centered on a century-old home where the age of the structure introduced several variables not typically present in newer construction. The company documented the full scope of the work to provide an objective account of how an aging building was assessed and retrofitted with a modern ductless system.

The Bryant 2.5-Ton Multi-Zone Ductless Heat Pump Installation in Andover MA included ceiling-mounted indoor units positioned on the upper level of the home. During the course of the work, the installation team

encountered unexpected plaster damage, a condition associated with the fragile wall and ceiling materials common in older residential buildings. The team addressed the issue by completing the necessary repair work as part of the project, rather than leaving the restoration to the homeowner.

According to the documented project timeline, the installation was completed in less than two days, compared with an original estimate of three and a half days. The company recorded the shortened timeline as a project outcome within the case study.

Kerri Tremblay, a project representative with Prestige Heating & Cooling, noted that older homes require careful planning before any equipment is installed. "Historic properties often reveal conditions that cannot be fully anticipated from an initial walkthrough," Tremblay said. "Documenting a project of this nature helps homeowners understand the realities of upgrading a comfort system in a building that was constructed more than a century ago."

The Bryant installation case study reflects an approach the company has described in previous announcements. Ruben Espallat, Owner of Prestige Heating and Cooling, previously stated, "Every project receives the attention to detail it requires, and the home is thoroughly evaluated before any product is recommended. Homes come in all shapes and sizes, so no home is treated as a one-size-fits-all situation."

The publication follows the company's recent selection as an approved ductless heat pump contractor by Ductless Directory, a recognition tied to its installation methodology and individualized home evaluation practices. The case study extends that documented approach by presenting a detailed account of a single residential project from assessment through completion.

Proper system sizing and individual home evaluation remain central factors in ductless installation quality, particularly in older homes where structural characteristics affect placement and mounting of indoor units. The Andover project serves as an example of how those considerations were applied in a working residence.

Prestige Heating & Cooling is a family-owned and operated HVAC company based in Methuen, Massachusetts, in operation since 2017 with more than 30 years of combined staff experience. The company provides residential and commercial heating, cooling, and ductless HVAC services throughout the Merrimack Valley. It is a Mitsubishi Electric Diamond Contractor and a Mass Save installer, and offers additional services including indoor air quality, boilers, oil to gas conversion, and new construction HVAC.

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## **Prestige Heating & Cooling**

*Prestige Heating & Cooling is a family-owned HVAC company serving Eastern Massachusetts, providing residential and commercial heating, cooling, installation, maintenance, and indoor air quality services.*

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