DRINKING WATER FILTER TYPES	 SOFTPRO® Whole House Upflow Chlorine+ Filter	 SOFTPRO® Reverse Osmosis w/ Alkalizer	KDF® Media Guard KDF Filter	 Viqua UV Light Filter
Improves Tastes	✓	✓	✓	✗
Removes Odors	✓	✓	✓	✗
Remove 99% of Heavy Metals Lead, mercury, nickel, chromium, and other dissolved metals	✓	✓	✓	✗
Eliminate Acidic Water Alkalize to Improve Healthy pH	✗	✓	✗	✗
Removes Flouride	✗	✓	✗	✗
Removes Chlorine	✓	✓	✓	✗
Removes Chloramine	✓	✓	✗	✗
Controls Algae	✗	✗	✓	✓
Bacteriostatic Prevents Bacteria Growth	✗	✗	✓	✗
Controls Fungi	✗	✗	✓	✗
Controls Scale	✗	✓	✓	✗
Removes Iron	✓	✓	✓ (Up to 1 PPM)	✗
Removes Hydrogen Sulfide/ Sulfur	✓	✓	✓	✗
Removes Herbicides	✓	✓	✗	✗
Removes Pesticides	✓	✓	✗	✗
Removes Pharmaceuticals	✓	✓	✗	✗
Reduces THMs	✓	✓	✗	✗
Reduces VOC's	✓	✓	✗	✗
Kills Coliform	✗	✗	✗	✓
Kills Ecoli Bacteria	✗	✗	✗	✓

Quality Water Treatment Highlights Whole House Upflow Carbon Filters for City Water Chlorine and Chloramine

October 16, 2026

Box Elder, South Dakota - October 16, 2026 -

Municipal utilities add chlorine, and a growing number now use chloramine, to keep drinking water safe as it travels through long distribution systems. While these disinfectants serve a public health purpose, they can leave a chemical taste and odor at the tap and contribute to dry skin and hair. For city water households looking to address these concerns at the point of entry, Quality Water Treatment is directing attention to its collection of whole house upflow carbon filters, which are designed to reduce chlorine, chloramine and related taste and odor problems throughout the home.

The distinction between disinfectants matters when selecting treatment. Standard carbon filters are generally less effective on chloramine than on chlorine, which makes the type of carbon media an important consideration. A household can determine which disinfectant its utility uses by reviewing its annual water quality report or conducting a home water test.

The Quality Water Treatment whole house carbon filters collection centers on two SoftPro systems. The Whole House Chlorine+ Filter targets chlorine, chloramine and pesticide reduction, while the Whole House Chlorine+ & Fluoride Filter combines catalytic carbon with bone char carbon to add fluoride reduction. According to the manufacturer, catalytic carbon is designed to break down chloramine as well as capture chlorine, and the upflow design passes water through the media bed from the bottom to extend contact time and reduce channeling.

Sizing is a central part of the selection process. The Chlorine+ & Fluoride Filter uses a 1.5 cubic foot tank, consisting of 1.0 cubic foot of catalytic carbon plus 0.5 cubic foot of bone char carbon, which the product page describes as suited to homes with up to four to six bathrooms. Tank size should be matched to household size and flow rate so the system performs as intended.

Because whole-house filters address chlorine and chloramine that a water softener does not remove, many city water homes pair the two technologies. The SoftPro whole house upflow carbon filters at Quality Water Treatment are positioned to complement softening systems rather than replace them.

"The disinfectant a utility uses determines the right media, and that is why matching the system to the local water profile is so important," said Craig Phillips of Quality Water Treatment. "The goal is to help homeowners understand their water first, then select equipment that fits their household, rather than guessing."

Quality Water Treatment is a family-owned company founded in 1990 by Craig Phillips, known as The Water Guy, with more than 30 years in water treatment. The company offers a free Water Intelligence Engine and Water Score Report that match households to a system based on local water conditions and size it correctly, along with live support by phone, chat and email. The company describes its approach as consultative rather than high-pressure.

Water treatment professionals often suggest testing both before and after installation to confirm which contaminants are present and to verify that a system is performing as expected. Homeowners can learn more about QWT whole house upflow carbon filters at qualitywatertreatment.com.

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For more information about Quality Water Treatment, contact the company here:Quality Water TreatmentQuality Water Treatment1-866-278-4130help@qualitywatertreatment.com514 Americas Way, Suite 9104 Box Elder, SD 57719

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Quality Water Treatment

Quality Water Treatment has been providing high-quality, safe, and healthy water treatment solutions to families and businesses for over 3 decades.

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