



Control Point Heating ? Cooling ? Plumbing ? Electric Details VIP Club Maintenance Program

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Control Point Heating ? Cooling ? Plumbing ? Electric maintains the Total Control VIP Club as a membership program for residential heating, cooling, plumbing, and electrical systems. The family-owned company, founded in 2007, structures the program around scheduled annual visits and priority service arrangements for participating homeowners.

Membership is available at \$20 per month or \$240 per year. The program includes an annual heating tune-up for eligible systems, an annual cooling tune-up, an annual plumbing inspection, and an annual electrical inspection. Heating and cooling maintenance covers all eligible systems in the home during one scheduled visit. Oil heating systems are excluded from the heating tune-up portion.

The heating tune-up includes cleaning and inspecting the unit and moving parts, reviewing surrounding equipment, filters, and airflow, testing and calibrating the thermostat, tightening connections, inspecting the heat exchanger, and performing a carbon monoxide safety check. The cooling tune-up follows a similar process for air conditioning components, including lubricating mechanical parts and reviewing the checklist.

Plumbing inspections cover water heater operation, pipes and connections, accessible drains, toilets, faucets, and whole-house water pressure. Electrical inspections examine system components for safety and compliance.

Nick Lupo founded Control Point Heating ? Cooling ? Plumbing ? Electric in 2007. The company provides heating, cooling, plumbing, and electrical services. Its technicians bring more than 286 years of combined industry experience to projects. The VIP Club operates as one element of the company's preventive service approach.

Membership includes priority scheduling and 24/7 emergency HVAC service. Participating homeowners also receive no dispatch fees for plumbing or electrical service calls and no emergency dispatch fees. Additional features include a 10 percent discount on repairs and a \$100 replacement credit each year toward a new heating or cooling system. Plumbing and electrical work under the program remains available during standard business hours only.

Nick Lupo, Co-Owner, said, "The VIP Club sets up regular visits so technicians can look over the systems before small issues turn into larger ones."

He added, "Members get priority access when they need service, along with the annual checks across heating, cooling, plumbing, and electrical."

Control Point is fully licensed and insured and holds EPA certification. Its operating principles include accountability, initiative, a solution-oriented approach, customer focus, and employee wellness. These principles guide both membership program delivery and standard project work. Regular training supports consistent application of inspection and maintenance procedures.

Beyond the VIP Club, the company installs and services gas furnaces, heat pumps, boilers, ductless systems, geothermal heat pumps, water heaters, pipe systems, sewer components, and electrical upgrades. The integrated model allows technicians to address related systems when needed. Commercial projects follow comparable standards of inspection and repair.

The VIP Club membership supplies a fixed schedule of annual tune-ups and inspections rather than reactive calls only. Scheduled visits allow technicians to document system condition and note items that may require attention. The program continues alongside the company's other service offerings for residential properties.

Control Point has operated since 2007 with a focus on coordinated heating, cooling, plumbing, and electrical work. The VIP Club provides participating homeowners with defined annual maintenance steps and priority service terms.

Control Point Heating ? Cooling ? Plumbing ? Electric is a family-owned business founded in 2007 specializing in HVAC, plumbing, and electrical services. With extensive team experience, the company delivers comprehensive solutions for residential and commercial properties.

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For more information about Control Point, contact the company here: Control Point Nick Lupo (508) 409-5876 service@callcontrolpoint.com 155 Memorial Dr, Suite D, Shrewsbury, MA 01545

Control Point

Founded in 2007 by an HVAC professional with extensive commercial experience, Control Point is located in central Massachusetts. Our HVAC experts offer over 189 years of combined experience in the HVAC industry and bring excellence to every job.

Website: <https://callcontrolpoint.com/>

Email: service@callcontrolpoint.com

Phone: (508) 409-5876

