SERVPRO of Kalamazoo and Portage Reports 19th-Place National Franchise Ranking

October 22, 2026

KALAMAZOO, MI - October 22, 2026 -
SERVPRO of Kalamazoo and Portage reported a 19th-place national ranking among SERVPRO franchises following the 2026 SERVPRO Convention in San Diego, held June 29 through July 1. In a post on its official LinkedIn account, the company said it was recognized as the 19th-ranked franchise out of more than 2,000 franchises in the network.

The announcement acknowledged the contributions of technicians, project managers, office professionals, business development staff, and company leaders. Rather than attributing the placement to a single department or individual, the post credited the broader team involved in serving residential and commercial properties in Southwest Michigan.

The company did not identify the ranking's issuing authority, evaluation period, criteria, or methodology in the announcement. The placement is therefore reported as a company-announced ranking, not as a result tied to a specific measure such as revenue, growth, customer satisfaction, or restoration performance. SERVPRO of Kalamazoo and Portage did not publish additional comparative data explaining how the position was determined.

The convention provided the setting for the announcement and brought together franchise owners and team members within the SERVPRO network. The company's post connected its attendance with the ranking and used the occasion to recognize employees whose responsibilities range from field restoration work to project coordination and business development. The post did not specify whether the ranking was formally presented during a particular convention session.

The range of roles acknowledged in the announcement reflects the different responsibilities involved in property restoration. Technicians carry out on-site work, while project managers coordinate restoration activities. Office professionals support scheduling and documentation, and business development staff maintain professional relationships relevant to the company's work. Leadership oversees the organization and its operations. The company identified these groups collectively as contributors to the reported recognition.

Dean M. Dingman, Owner of SERVPRO of Kalamazoo and Portage, said the announcement was an opportunity to recognize the people behind the franchise's work. ?Restoration projects depend on the contributions of people with different responsibilities, from the technicians carrying out work at a property to the staff coordinating projects and supporting customers. This recognition gives us an opportunity to acknowledge the team's combined efforts,? Dingman said.

SERVPRO of Kalamazoo and Portage operates as part of a larger cleaning and restoration network. Its official website describes the broader SERVPRO system as having more than 2,400 locations across North America. The company?s LinkedIn announcement, by contrast, described its 19th-place ranking as being among more than 2,000 franchises. Because the terms ?locations? and ?franchises? do not necessarily refer to the same unit, the figures should not be interpreted as directly equivalent.

Locally, the franchise provides residential and commercial cleanup and restoration services in communities including Kalamazoo, Portage, Vicksburg, Galesburg, Richland, and surrounding areas. Its listed services include water damage restoration, fire and smoke cleanup, mold remediation, storm damage response, specialty cleaning, and construction. The company also identifies 24-hour emergency availability and IICRC-related certifications on its website.

The ranking announcement did not provide individual project examples or quantitative details about the franchise's operations. Its stated emphasis was the national placement and the employees whose work supports the business. The release of the recognition information therefore provides a snapshot of the company's place within the SERVPRO network, while leaving the basis for the ranking unspecified.

SERVPRO of Kalamazoo and Portage is a locally owned and operated franchise led by Dean M. Dingman and Eric D. Chesser. The company provides residential and commercial restoration, cleaning, and construction services throughout Southwest Michigan as part of the SERVPRO network.

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For more information about SERVPRO, contact the company here:SERVPRO of Kalamazoo and PortageDean M. Dingman(269) 342-2911social@servpro.com616 E Vine St, Kalamazoo, MI 49001, United States

SERVPRO

SERVPRO of East Kalamazoo specializes in water and fire damage cleanup and restoration but did you know they are one of the leaders in commercial and residential carpet cleaning

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