Prime Collision Prepares for Holiday Season Bumper Damage

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CHANDLER, AZ - November 27, 2026 -
Prime Collision is preparing for the parking lot scrapes and low-speed bumps that come to Chandler each year with the holiday shopping and travel season. The family-owned shop is setting out how drivers can have bumper damage assessed and repaired around a busy end-of-year schedule, including its holiday closures.

Prime Collision provides Bumper Repair & Replacement for drivers across Chandler, from repairing scuffs, cracks and dents in a damaged bumper to full bumper replacement when the damage is too extensive to repair. When a bumper does need to be replaced, the shop uses original equipment manufacturer (OEM) parts wherever they are available. Estimates are written to be complete and honest up front, so the price does not change later over damage that was visible from the start.

Retail destinations such as Chandler Fashion Center, the regional mall serving the city and the surrounding East Valley, draw heavier crowds into their parking lots, while arterial roads such as Arizona Avenue, State Route 87, carry more stop-and-go traffic through the center of town. Tight parking spaces and sudden braking are typical sources of the fender benders and parking lot damage that leave a bumper scraped, cracked or pushed out of place.

For drivers fitting a repair into the weeks before the holidays, the process is designed to be short at the front end. Estimates are handled on a walk-in basis at the shop shown on its Google Maps listing, with no appointment needed, and a vehicle can usually be dropped off the same day, or within a couple of days if parts need to be ordered.

"Every holiday season since we opened, we've seen bumper damage come in steadily as the year winds down, mostly parking lot bumps and low-speed hits in traffic," said Matthew Tennant, Co-Owner of Prime Collision. "Anyone can walk in Monday to Friday between 8:00am and 4:30pm, and the estimate takes about 15 minutes, so it's easy to plan the repair around a busy holiday schedule. It's worth remembering we're closed on Thanksgiving Day and Christmas Day, so it helps to plan a drop-off around those dates."

Damage from a low-speed holiday bump is not always limited to what shows on the surface, so each bumper job is assessed and repaired by technicians who bring more than 20 years of experience in the collision repair industry. Repaired and replaced bumpers are refinished in the shop's paint booth using computerized paint color matching so the finish sits evenly with the panels around it, and the work carries a 1-year workmanship warranty, with parts covered by the manufacturer's warranty. Where a parking lot or traffic impact turns out to be more than cosmetic, the repair moves into the shop's wider collision repair work, including frame straightening for structural damage.

Smaller bumper repairs are typically completed in around 4 days, which allows many drivers to have the work done between holiday commitments rather than carrying the damage into the new year. While a vehicle is in the shop, the business's rental car partner picks customers up at the shop and collects the rental there when the job is finished. Drivers are kept informed at each stage of the repair, from the estimate through to final pickup.

An insurance claim can also be set in motion before the holiday closures, with Prime Collision working with all insurance companies and handling the claim paperwork. A claim number or an insurer's estimate can be brought along at drop-off, and drivers who have not yet opened a claim can use the shop's estimate to get one started. Any payment already received from the insurer can also be accepted when the vehicle is dropped off.

Busier parking lots and heavier traffic return to Chandler with the holiday season every year, and with them the minor bumper damage that is easy to put off until January. Further information about Bumper Repair & Replacement is available on the shop's website, and updates from the shop appear on its Instagram profile.

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Prime Collision LLC

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