There Is No Texas Roofing License: Austin Roofing Company Publishes Guide to the Eight Lines Bad Roofers Use and How Homeowners Can Check Them

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Austin Roofing Company, a Central Texas roofing contractor serving homeowners since 2008, today published a consumer guide built around an uncomfortable fact about the trade: homeowners can?t climb up and inspect the work themselves, so roofing runs on trust, and bad actors exploit it. The guide lists the eight things dishonest roofers say most often in Austin, the truth behind each one, and a 15-minute background check homeowners can run on any roofing company in Texas from their phone.

The guide, Austin Roofing Company?s guide to spotting a bad roofer, opens with the claim it calls an instant disqualifier: ?I?m a licensed Texas roofer.? The State of Texas does not issue a roofing license. A 2025 bill to create one, HB 3344, stalled in the Texas House and never became law. A roofer who claims a license is describing something that doesn?t exist, the guide notes, and homeowners should ask for what a roofer can actually prove instead: insurance, local history and manufacturer certification.

The second disqualifier is an offer to cover the homeowner?s insurance deductible. According to the Texas Department of Insurance, state law makes it illegal for a contractor to waive, rebate or absorb a deductible

and requires the policyholder to pay it, and contracts of $1,000 or more involving an insurance settlement must carry a notice saying so. ?A roofer who offers to eat your deductible is offering to break the law with your claim,? said an Austin Roofing Company spokesperson. ?The rule we give homeowners is simple. A bad roofing company makes claims you can?t check and pushes you to sign before you try. A good one puts everything in writing and hands it over without argument.?

The remaining six lines each come with a check homeowners can run themselves. Promises that insurance will pay for a whole new roof are sales talk, because only the insurer decides coverage after its adjuster inspects. Claims of hail damage ?all over the roof? should be backed by photos that show the homeowner?s own house in the frame, a wide shot with recognizable vents or chimney before the close-up, plus a second inspection before signing. A ?lifetime warranty? usually hides two separate warranties, the manufacturer?s on materials and the roofer?s on workmanship, and both belong in writing with the workmanship term stated in years.Manufacturer certifications from GAF, Owens Corning, IKO or Malarkey are real and verifiable in each manufacturer?s own online contractor directory. Rotten decking found after tear-off is genuine, but the guide says the open-ended price is the lie; a per-sheet price belongs in the estimate before work begins. And ?this price is only good today? exists to stop comparison shopping. Under Chapter 601 of the Texas Business and Commerce Code, homeowners who sign at their door have until midnight of the third business day to cancel a home solicitation sale over $25.

The 15-minute background check runs seven steps, and the guide advises that one failure is enough to keep looking. Homeowners can confirm the business is registered through the Texas Comptroller?s free taxable entity search; read Google reviews from newest back for years of named local customers; review the company?s Better Business Bureau rating and how it answered complaints; map the street address to confirm a real office rather than a mailbox store; find the company in a manufacturer?s contractor directory; check permit history through the City of Austin?s public permit search; and ask neighbors who replaced their roofs and whether that company came back when something needed fixing.

The guide closes by inviting readers to run the same checks on the company that wrote it. Austin Roofing Company is headquartered at 807 Brazos Street in downtown Austin with an office in Round Rock. It holds a 5.0-star Google rating and an A+ rating with the Better Business Bureau, and it is certified by four shingle manufacturers: GAF (Certified Plus), Owens Corning (Preferred), IKO and Malarkey. The company documents every job in photos and video, prices decking per sheet in its written estimates, and pairs a 10-year workmanship warranty with the manufacturer?s Limited Lifetime warranty, the two separated in writing. Homeowners who believe they have been scammed are directed to report it to the Texas Attorney General?s Consumer Protection hotline at 800-621-0508, and those told by another roofer that they need a new roof can request a free second-opinion inspection.

About Austin Roofing Company

Austin Roofing Company, formerly known as Altair Austin Roofing Company, is a family-run Central Texas roofing contractor that has served homeowners since 2008. Featured on KXAN?s Studio 512 and CBS Austin, the company provides roof replacement, installation, repair, storm damage repair, inspections and commercial roofing across Austin, Round Rock, Cedar Park, Georgetown, Leander, Pflugerville, Lakeway, Dripping Springs, Buda and Kyle, with 24/7 emergency service.

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Austin Roofing Company, LLC

When you choose Austin Roofing Company, you're getting a team that treats your home with the respect it deserves and delivers results that exceed expectations.

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