

Intecso AG Highlights Microsoft 365 Modern Work Services for Swiss Businesses

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Intecso AG, a Swiss IT service provider based in Glattbrugg near Zurich, has outlined the scope of its Managed Modern Work offering, which helps small and medium-sized enterprises establish secure, cloud-based digital workplaces built on Microsoft 365. The service addresses the growing need among regional businesses for flexible collaboration tools that maintain data security while supporting remote and location-independent work.

Managed Modern Work combines Microsoft 365 productivity applications with managed configuration, monitoring and security oversight. The service enables employees to collaborate across devices and locations while the underlying environment remains governed by consistent security standards. For small and medium-sized enterprises with two to 300 employees, the approach removes much of the administrative burden associated with maintaining a modern digital workspace.

The offering reflects a broader shift among Swiss enterprises toward cloud-based work environments. As

organizations adopt hybrid working models, demand has increased for providers that can integrate collaboration platforms with security controls, device management and ongoing support. Intecso AG consulting services help businesses evaluate their current infrastructure, develop an IT strategy and move toward digital work environments in a structured manner.

Data residency remains a central consideration for Swiss businesses, and Intecso AG keeps cloud workloads within the Azure regions Switzerland North and Switzerland West. The company also provides managed backup with immutable copies held in Swiss data centres, supporting organizations that must meet local requirements for data handling and recoverability.

The Managed Modern Work service sits within a wider portfolio of managed IT services. These include an IT service desk offering first, second and third level support, managed security built around a next-generation firewall and Microsoft Defender for Endpoint, a five-day zero trust workshop, managed Azure and cloud migration, and monitoring of servers, networks and cloud environments. Together these services are designed to allow enterprises to focus on their core operations while their IT infrastructure is maintained by an external partner.

Intecso AG holds Microsoft Solutions Partner designations in Modern Work, Infrastructure (Azure) and Security. These designations indicate that the company meets Microsoft's criteria for technical capability and delivery across the areas most relevant to cloud-based working, infrastructure management and cybersecurity. The Modern Work designation in particular aligns with the managed service described in this announcement.

Founded as a strategic technology partner for the small and medium-sized enterprise sector, Intecso AG focuses on the segment that forms the backbone of the national economy. The company positions its work as a contribution to strengthening the competitiveness of Swiss enterprises through reliable and future-oriented IT solutions. Clients of Intecso AG in Switzerland range from small firms to established mid-sized organizations across a variety of industries.

Intecso AG delivers managed IT services and consulting to small and medium-sized enterprises from its base in Glattbrugg. The company specializes in secure, cloud-based solutions and provides services spanning IT support, managed security, Microsoft Azure, backup, monitoring and digital workplace enablement. Additional details about each service are available at www.intecso.ch.

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Intecso AG

Intecso AG is a Swiss IT service provider in Glattbrugg near Zurich. It delivers managed IT services for SMEs, including IT service desk, managed security and zero trust, Microsoft 365, managed Azure, backup and monitoring.

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