

North Star Heating & Air Conditioning Urges Proper Furnace Diagnosis Following Utah Carbon Monoxide Warning

November 19, 2026

WEST JORDAN, UT - November 19, 2026 -
North Star Heating & Air Conditioning is reminding West Jordan homeowners to have furnace problems correctly diagnosed before repairs are performed, following a recent statewide warning about rising carbon monoxide risks during colder weather. On November 10, 2026, the Utah Poison Control Center and other state agencies cautioned residents that lower temperatures bring a higher risk of carbon monoxide poisoning as reliance on fuel-burning heating equipment increases.

The warning notes that carbon monoxide is an odorless, invisible gas produced by incomplete combustion of fuels such as natural gas and propane. Household appliances including furnaces can be sources when equipment is not properly maintained or vented. According to state figures, carbon monoxide poisoning results in more than 100,000 emergency department visits across the country each year, underscoring the importance of maintained and professionally evaluated heating systems during the heating season.

As colder months drive heavier furnace use, homeowners often encounter symptoms such as unreliable heating, unexpected shutdowns, unusual noises, and inconsistent operation. North Star Heating & Air Conditioning notes that similar symptoms can stem from very different underlying causes, which is why professional troubleshooting is important before any repair is recommended. A furnace that short cycles, for example, may point to a sensor issue, an airflow restriction, or a component nearing the end of its service life, and each requires a different response.

The company emphasizes that a correct diagnosis also supports safe operation. Combustion and venting concerns can affect how a fuel-burning furnace performs, and a thorough evaluation examines these areas as part of determining appropriate repairs. North Star Heating & Air Conditioning cautions that carbon monoxide cannot be detected by smell and that most furnace malfunctions do not indicate a carbon monoxide problem. A sounding carbon monoxide alarm is a different matter entirely, requiring immediate evacuation and emergency assistance rather than routine repair scheduling.

Kelsch added that homeowners benefit from clear information when weighing their options. "Part of North Star Heating & Air Conditioning heating services guidance is helping families understand exactly what is happening with their system before any work is scheduled," Kelsch said. "That approach gives homeowners confidence in the decisions they make about their heating equipment."

Terry Kelsch, owner of North Star Heating & Air Conditioning, said the recent state warning is a useful reminder for area households. "When a furnace starts acting up in the middle of winter, the instinct is to fix the first thing that looks wrong," Kelsch said. "Proper diagnosis matters because the same symptom can have several causes, and identifying the real problem leads to the right repair and safer operation."

The company provides furnace evaluation and seasonal tune-ups, and it offers North Star Heating & Air Conditioning furnace repair in West Jordan, along with heat pump service and full system installation. Homeowners experiencing heating concerns are encouraged to have equipment assessed by a licensed technician as the heating season continues.

North Star Heating & Air Conditioning is a family-owned HVAC contractor based in West Jordan, Utah, serving Salt Lake County, Utah County, and the Wasatch Front since 1998. The company offers heating, air conditioning, duct cleaning, and indoor air quality services, bringing more than two decades of hands-on experience to each visit.

###

For more information about North Star Heating & Air Conditioning, contact the company here:North Star Heating & Air ConditioningTerry Kelsch(801) 285-9022info@northstarheatingandairutah.com3520 Fenchurch RdWest Jordan, UT 84084

North Star Heating & Air Conditioning

North Star Heating & Air Conditioning is an HVAC contractor with 3 locations. The oldest is West Jordan, and then Sandy and Lehi. In addition to heating and air, they do indoor air quality duct cleaning and heat pumps.

Website: https://northstarheatingandairutah.com/service-areas/west-jordan

Email: info@northstarheatingandairutah.com

Phone: (801) 285-9022