

Tuck & Howell Plumbing, Heating & Air Highlights Sump Pump Warning Signs for Simpsonville Homeowners

November 27, 2026

SIMPSONVILLE, SC - November 27, 2026 -
Tuck & Howell Plumbing, Heating & Air has released new guidance aimed at helping Simpsonville homeowners recognize the causes of water accumulation in basements and crawl spaces, with particular attention to situations in which an existing sump pump is no longer performing as expected. The guidance arrives as seasonal rainfall increases the risk of moisture intrusion in residential properties across the region.

The company notes that identifying the true source of a water problem is the first step toward an effective repair. In a previous release addressing Tuck & Howell Plumbing, Heating & Air plumbing camera inspections, the company explained how diagnostic tools help remove guesswork from plumbing issues. The same principle applies to standing water, where the underlying cause determines the correct solution.

According to the company, homeowners often confuse two distinct problems. A sewer line issue typically involves backups, slow drainage across multiple fixtures, or wastewater entering the home, often signaling

blockages or damaged pipes. Groundwater accumulation, by contrast, results from rising water tables, heavy rain, or poor drainage around a foundation. This type of water collects in low areas such as basements and crawl spaces and is managed by a properly functioning sump pump rather than by sewer repairs.

The guidance outlines several warning signs that a sump pump may be failing. Unusual noises such as grinding or rattling can indicate worn components or a damaged impeller. Frequent cycling, in which the pump turns on and off repeatedly, may point to an improperly sized unit or a malfunctioning float switch. A float switch that sticks or fails to move can prevent the pump from activating at the right time. Obstructed or frozen discharge lines can trap water inside the system, and a pump that fails to activate at all leaves a home exposed to flooding during the heaviest rains.

Jay Mahaffey, owner of Tuck & Howell Plumbing, Heating & Air, emphasized the value of early detection. "A sump pump often works quietly in the background, so many homeowners do not realize there is a problem until water is already collecting," Mahaffey said. "Recognizing the early warning signs allows a repair to take place before a minor issue becomes a flooded crawl space."

Mahaffey added that regular attention to these systems supports long-term home protection. "When a pump cycles constantly or makes unfamiliar noises, those are indications that the unit should be inspected," he said. "Addressing the source of the moisture, rather than the symptom, is what keeps a home dry over time."

Tuck & Howell Plumbing, Heating & Air connects this guidance to its sump pump installation and repair services, which help Simpsonville residents maintain reliable residential water protection throughout the year.

Tuck & Howell Plumbing, Heating & Air serving Simpsonville and surrounding areas since 1969, provides plumbing, heating, and air conditioning services. Its plumbing offerings include backflow prevention, water treatment, sewer and drain services, water heaters, diagnostic camera inspections, and sump pump installation and repair. The company serves Greenville and the surrounding region from its base in Simpsonville, South Carolina.

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Tuck & Howell Plumbing, Heating & Air

Tuck & Howell Plumbing, Heating & Air has served Simpsonville families since 1969 with dependable heating, cooling, and plumbing services backed by clear communication and practical solutions.

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