

The Steam Team Marks 43 Years in Business With Natural Stone Focus

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AUSTIN, TX - November 27, 2026 -
The Steam Team, the cleaning company founded in Austin in 1983, has reached 43 years in business and is marking the milestone by setting out how its stone care work serves property owners in West Lake Hills, Texas. The anniversary centers on the material-specific approach the company has applied to natural stone since its earliest years.

The Steam Team provides Natural Stone Cleaning for homes and commercial properties across West Lake Hills, with technicians cleaning and polishing marble, travertine, limestone, granite, and slate. Limestone is a common building and landscaping material throughout Central Texas, and in the hillside setting of West Lake Hills, it appears in interior floors, patios, and exterior surfaces alike. The company handles each stone type as a separate material because each responds differently to cleaning products and equipment.

Four decades of operation have shaped how that work is organized. Technicians inspect each stone surface before selecting equipment, products, and a cleaning process, and the same inspection determines whether

cleaning alone will bring back the surface's finish or whether polishing is required. The firm describes this order of work, assessment first and method second, as the practice it has kept in place since 1983. Details of the stone types the company works with are set out on its service page.

Stone surfaces rarely fail all at once. A polished marble floor gradually loses its reflectivity, a limestone patio darkens with years of foot traffic, and etching marks appear on surfaces that once looked uniform. These changes, along with general dullness, are the conditions most often behind a request for stone work.

Certification supports the stone work directly. The Steam Team is an IICRC Certified Firm, and its technicians hold the IICRC Stone, Masonry and Tile Cleaning designation, a credential that covers the stone and tile surfaces the company cleans. The firm's technicians also hold the IICRC Carpet Cleaning Technician and Upholstery and Fabric Cleaning Technician certifications, reflecting the range of materials handled across its service list.

"Forty-three years of cleaning in this area has taught us that stone is not a single material but several," said David Marquardt, President of The Steam Team. "We see a great deal of limestone and travertine in West Lake Hills homes, and every one of those surfaces needs to be looked at closely before anyone decides how to clean it. That habit of inspecting first has been part of how we work since 1983, and it is the part of the business we intend to keep exactly as it is."

The milestone also reflects a longer record in the Austin business community. The Austin Business Journal named The Steam Team a Family Business Award winner in 2023, and its Central Austin Cleaning Office holds an A+ rating from the Better Business Bureau.

Over the same period, the company's cleaning work has grown to cover carpet, area rugs, tile, upholstery, air ducts, dryer vents, hardwood floors, and exterior surfaces alongside natural stone. Stone remains the service where the inspection step carries the most weight, since a surface such as travertine or marble is often original to a home and difficult to replace once damaged.

West Lake Hills sits beside Rollingwood, and both Rollingwood and nearby Bee Cave are also within the area the company serves, with stone surfaces in those communities handled through the same inspection-led process. The service applies to private homes as well as commercial properties with stone flooring, and the scope of each job is set only after the surface has been assessed.

For West Lake Hills property owners, the anniversary points to continuity rather than change, with the same material-by-material discipline that guided the company in 1983 still governing how stone is cleaned and

polished. News and updates from the company are shared on its Facebook page, and further information about Natural Stone Cleaning is available at the company website.

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For more information about The Steam Team, contact the company here:The Steam Team (1904 Koenig Ln)David Marquardt512-450-7199customerservice@thesteamteam.com1904 W Koenig Ln, Austin, TX 78756, United States

The Steam Team

The Steam Team is a locally owned cleaning service in Austin, Texas, specializing in carpet cleaning, area rug washing, air duct cleaning, tile and grout care, pressure washing, and natural stone polishing. Serving Austin, Texas and nearby communities.

Website: https://www.thesteamteam.com/the-steam-team-1904

Email: customerservice@thesteamteam.com

Phone: 512-450-7199