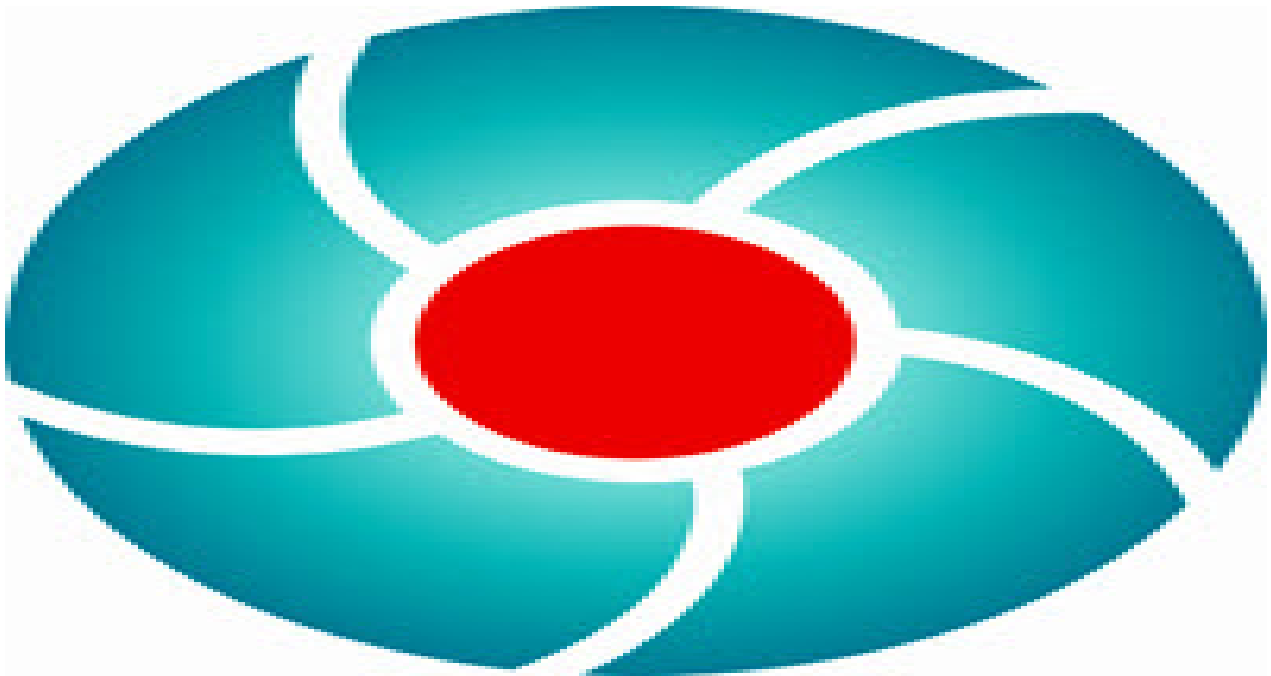




Capital Health Home Care in Dayton, Ohio Is Now A 5 Star Agency

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DAYTON, OHIO ? CMS (Centers for Medicare and Medicaid Services) designated Capital Health Home Care in Dayton as a five star agency for patient satisfaction in October of 2016. The rating means that Capital Health Home Care in Dayton provided the best patient experience in comparison to other Medicare-certified home health care providers for the reporting period from April of 2015 to March of 2016.

CMS began ranking Medicare-certified agencies using a 5-star system last summer with more stars indicating better quality of care. They publish new rankings quarterly in an effort to provide consumers with information about home health care providers and in an attempt to motivate providers to make improvements. Home health care agencies differ greatly in the quality of care and patient experience they provide. Stars for patient satisfaction are assigned based on information gathered from HHCAHPS (Home Health Consumer Assessment of Healthcare Providers and Systems) Surveys, and calculated by comparing the information gathered for all agencies.

?We embrace the need and understand the expectation to provide a positive patient experience as we deliver care,? says Kara Bernsen, Owner and Chief of Network Development at Capital Health Care Network.

Bernsen says happy patients are more likely to experience better healthcare outcomes. Stephanie Rich, Administrator at Capital Health Home Care in Dayton, attributes the success to a commitment to person-centered care. "We work to uphold our company's core values of gratitude, respect and compassion with all of our patients. We see them as people and not just as patients," Rich said.

To learn more about Capital Health Home Care in Dayton, visit www.capitalhealthhomecare.com. The agency belongs to a network of providers known as the Capital Health Care Network. According to their website, they specialize in senior care at home because they believe seniors have earned the right to age on their own terms.

To learn more about the star ratings for home health care agencies visit Home Health Compare at www.medicare.gov. The site allows consumers to do side by side comparisons for quality of care measured by clinical outcomes and patient experience for all Medicare-certified home health care providers. .

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For more information about Capital Health Care Network, contact the company here: Capital Health Care Network
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Capital Health Care Network

Capital Health Care Network is a continuum of care which includes home care agencies, assisted and independent living communities, skilled nursing centers, outpatient rehabilitation services and hospice care.

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