New NPD Report Reveals Most Customer Centric Steak Restaurants

July 05, 2017

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After years of research, National Press Distributions has compiled enough research to publish a short list of the most customer-centric companies in most markets. Taking information from customer reviews, complaints, and suggestions for companies around the world has given an accurate picture of the companies that care the most about their customers.

This press release contains an abbreviated list of the top five steak restaurants, ranked by their commitment to customer care. National Press Distributors has compiled this list to enable future customers to make informed decisions.

Flat Iron Grill www.theflatirongrill.com

A first class steakhouse based in Washington. Known for great food without a pretentious atmosphere.

"Our party of 10 was running late to get back to an event nearby and the whole staff was able to take care of us and kindly boxed up our orders to go right after we ordered and quickly let us pay. We appreciated the service, thanks guys!" said Kendall C. on Facebook.

Flat Iron Grill has an average rating of 4.7 stars, the highest of any steak house in the USA.

Wolfgang's Steakhouse

A California based steak house owned by the famous Wolfgang Puck. Known for being an upper class dining establishment with stringent standards.

"Classic New York Steak House that is as good as the famous Peter Luger in Brooklyn... Wolfgang usually does not require one to make a reservation weeks before like Peter Luger," said Joseph K. on Yelp.

Wolfgang's steakhouse is often noted as having a high class atmosphere, but also being easily accessible to the general public. It has achieved an average of 4.5.

Outback Steak House

A national chain based out of Florida. The chain is known for an Australian theme and friendly workers.

"Outback's are always consistently good. We were there with a group of 10 and the service was very good. Had a steak and it was wonderful," said AlamoGQ on Yelp.

Outback prides itself on always providing the same experience, even if they are in a completely different state. They have achieved an average of 4.2 across the nation.

Longhorn Steakhouse

Based out of Flordia, this restaurant chain is known for good quality steaks and excellent service.

"It doesn't feel like they are sitting on top of their neighbor.... Perfect for family gatherings, celebrations and date nights," said Monica E. on Yelp.

The company has worked hard to make their traditional steakhouses a place where people of any age can feel comfortable. Their commitment to customer service has earned them a 3.9 across the board.

Texas Roadhouse

Headquartered in Kentucky, this chain seeks to provide southern hospitality with each and every meal.

"Always A Safe Go To For Good Food, Good Music and Good Sweet Tea!" said Vladmir T. on Yelp.

Texas Roadhouse has a distinctly southern vibe and works hard to ensure their customers get an authentic experience. This commitment has earned them a 3.8 in customer service.

These five restaurants have worked hard to establish themselves as customer service leaders among other steak restaurants.

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