Most Customer Centric Rug Manufacturers Revealed by New NPD Report

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After careful consideration, National Press Distributors has compiled a list of the most customer-centric rug manufacturers available in the industry. This was concluded after extensive research, which included a thorough analysis of customer accounts. It can be quite difficult to select a solid manufacturer with all of the options that are available, but the following five companies have proven that customer satisfaction is their main focus.

Located in the heart of Los Angeles, G. A. Gertmenian & Sons (www.brownjordanrugs.com) has been making high-quality merchandise for over a century. Most of the reviews for this company focused on the quality of the merchandise offered. G. A. Gertmenian & Sons makes sure that their customers receive nothing but the very best, which is why they landed at the top of our list.

ek_87 via Amazon said, "I'm a long-time & loyal customer. It looks great outside, and the color is very rich."

Home Dynamix was found over 30 years ago in the state of New Jersey. Since then, they have gone the

extra mile to ensure every customer walks away with a smile. Home Dynamix made the list because they know every customer cannot buy super expensive rugs. Their low price tags make these affordable for all.

Dnel via Amazon said, "Colors not what I had hoped for, or what I had expected from other reviews. Decent for the price, but I won't hesitate to toss it out in a year or so when I'm really sick of it. For $16, it does keep stray water from ruining the floor where my kids do dishes."

Providence, Rhode Island is the home of another rug company. Rustigian Rugs has been around since 1930. Having a great selection means everything to customers and this is why they were included in this list.

Hilary M. via Yelp said, "The showroom is surprisingly large (they even have a full second floor of wall-to-wall carpeting)"

Oriental Weavers is a Cairo-based company that has a division located in the US. As a result, the American public can have more access to the beloved rugs. As most know, beautifying a person's living space is key when it comes to manufacturing rugs. Oriental Weavers understands this and delivers.

Julie via Amazon said, "This is really a mat, not a rug. Very thin. However, it looks great in my living room, and covers the ugly floor."

Lastly, a New Jersey business, KAS Rugs has been around offering solid rugs for more than three decades. While customers reported a few hiccups, after a little prep work, they adored the beauty of the products offered by KAS Rugs.

Momof2 via Amazon said, "Looks nice with fun color, seems to be nice quality. Be sure to vacuum before use, I failed to do so and my kids had little burrs sticking in their feet! We found several of them visually, after vacuuming it was great!"

This report was compiled using information found on the Web. Hundreds of reviews were read and it was concluded that these rug manufacturers are the best when it comes to customer satisfaction.
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For more information about Logic Inbound, contact the company here:Logic InboundHayk Saakian866-814-7209press@logicinbound.com500 Mercer StreetSeattle, WA, 98056

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Website: http://www.logicinbound.com/

Email: press@logicinbound.com

Phone: 866-814-7209