

## Golden Valley Tire & Auto Repair Service Provides Exclusive Promise in Writing to Make Car Maintenance Easy

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Ashby Carter, owner of Car-X Tire & Directory and Sepair in Golden Valley, MN, understands getting car repair service for most people is like nails on a chalk board because they?re never really sure if they were treated fairly or got taken advantage of. Auto repair is never really a fun thing to do, but of course very important, and busy schedules and tight budgets can often tempt us to skip some routine car maintenance services. All these things make it easy to delay an appointment with an auto repair shop.

Ashby wants to make auto repair service easier, and his mission is to create a place where his customers come back over and over because they know Ashby and his certified mechanics will find the problem, fix it the first time with quality parts, and that he will always tell them the truth with guaranteed service at a fair price. And it is working -- his average customers have been with him for years and Ashby?s Promise is a big reason why.

"I understand people are afraid of being taken advantage of, paying too much and my goal is not to just get as much money as possible out of them in one visit? my goal is to have them, their kids, and their family and friends bring in their cars for as long as they need service,? says Ashby. ?And the only way to do that is to treat them right, be 100% honest with them, and provide the absolute best maintenance service in the Twin Cities.? Because a lot of auto repair shops say stuff they don?t really mean, Ashby has put his promise in writing.

With the average age of light vehicles, now up to 11.7 years, the oldest ever safety is a major issue, not only for the car owner but other people on the road as well. Ashby went on to say that poorly maintained vehicles cause thousands of wrecks each year.

Research found that the bill for accidents resulting from unperformed vehicle maintenance tops \$2 billion a year, according to a 2004 study by Car Care Council, an advocacy group based in Bethesda, Md. Even if a person is lucky enough to avoid a crash, putting off maintenance is likely to reduce the car?s life span. ?If you don?t maintain your car, you?re taking a vehicle that might have been driven for 200,000 miles over its life, and you?re knocking it down to maybe 150,000 miles,? says Philip Reed, senior consumer advice editor at Edmunds.com.

The Promise by Car-X Tire & Auto Repair of Golden Valley is quite unique to the industry. While it is not unheard of for auto repair shops to offer some sort of ?promise?, this usually does not include a personal written promise from the owner. Car-X of Golden Valley, also has a written Customer Bill of Rights that they stand by.

Considering all this, it is quite easy to see why this company is known as the Best Golden Valley Tire & Service company in the area. In fact, they have received numerous positive reviews on a range of different channels. "My car is 17 years old and the Car-X team in Golden Valley have been taking care of it for at least 10 years. From oil changes to emergency leaks, they are fair and efficient," says Kim Opitz on Facebook. "They always give me good, thorough estimates and walk through my options for helping my car make it to 20. I appreciate their responsiveness and authenticity - this team is good at their job and it shows."

As the only 5 Star-Rated tire and auto repair shop around that offers a written promise from the owner, they are becoming increasingly popular and appreciated.

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For more information about Car-X Tire & Repair Golden Valley, contact the company here: Car-X Tire & Repair Golden Valley Ashby Carter (763) 548-1433 carx\_lag@integra.net Car-X Tire & Repair Golden Valley 6944 Wayzata Blvd Golden Valley, MN 55426

## Car-X Tire & Auto Repair Golden Valley

You want to know you are driving a safe car and that you can trust your mechanic will keep your car running safe and sound from bumper to bumper. I promise you can expect exactly that from us? You Have My Word on That. No tricks just my absolute promise.

Website: http://TiresAutoRepairGoldenValley.com

Email: carx\_lag@integra.net

Phone: (763) 548-1433



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