



## **CSR Open Interview Event on 1.16.18**

*January 11, 2018*

January 11, 2018 - PRESSADVANTAGE -

National General Insurance is holding an Open Interview Event on Tuesday, January 16th; they are looking to hire a class of 40 CSRs - Customer Service Representatives.

Event Location: National General Insurance Offices, 5635 Hanes Mills Road, Building C, Winston-Salem, NC 27105

Event Time: 8:30am to 6:00pm

The CSR will be responsible for answering inbound calls and fielding questions from existing clients. The CSR is the initial point of contact after the sale of the policy and includes but is not limited to: recognizing exposure and asking the appropriate, probing questions. They will be responsible for documenting specific details of call interaction, processing endorsements, answering billing questions and taking payments. They must have excellent phone etiquette, dedication to customer service and strong problem-solving abilities.

Candidates will interview with an Operations Hiring Manager at the Open Interview event for 20 to 30 minutes. Interested Candidates should bring at least 3 copies of their resume and be dressed in business professional attire.

Candidates that would like to register for this event should fill out the quick form at <http://www.natgencareers.com/ws-service> or, simply, show up to the event.

National General Holdings Corp. is an Equal Opportunity (EO) employer ? Veterans/Disabled and other protected categories. All qualified applicants will receive consideration for employment regardless of any characteristic protected by law. Candidates must possess authorization to work in the United States, as it is not National General Insurance's practice to sponsor individuals for work visas.

In the event assistance or accommodation is needed in completing the online application, please contact NGIC main office by phone at (336) 435-2000.

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For more information about National General Insurance - Texas, contact the company here: National General Insurance - Texas Trent Krueger (216) 357-7508 [Trenton.Krueger@ngic.com](mailto:Trenton.Krueger@ngic.com) Farmers Branch, TX

### **National General Insurance - Texas**

*National General Insurance is one of the largest automobile insurers in the US. We offer a variety of property and casualty products, including personal auto, RV, motorcycle, commercial auto & homeowners insurance.*

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