Gulf Coast Collection Bureau Partners with Divinity Software Group to Provide New Cutting-Edge Technology Solutions

March 22, 2018

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Jack Brown III, the President of Gulf Coast Collection Bureau (GCCB) and ACA International, Inc.?s President-Elect has chosen Divinity Software Group as a partner to provide new cutting-edge technologies in automating daily processes and enhancing both the consumer and client experiences with every interaction. Brown states, ?While our core software is a great platform, there were elements lacking and Divinity Software Group provided excellent solutions. Our clients are providing positive feedback about the automation provided through the custom Client Portal.

?In addition, our consumers are now able to choose the method of communication they prefer, whether by text, email or phone,? Brown adds. ?We now have fully automated communication channels. The Consumer Portal designed by DSG has increased communications and traffic through the ease of use and the Payment Portal has increased online payments. We are extremely pleased with DSG?s solutions as they allow GCCB to utilize the very latest in technology to communicate with our clients and consumers. We at GCCB are well poised to move in any direction the future may demand.?

Long time industry executives Jim Eccleston and Ryan Mack launched Divinity Software Group with a focus on filling the voids and allowing users of any platform to take advantage of the latest technologies. Divinity Software Group has bridged the gaps and provides a multitude of application offerings. These include electronic document delivery and retrieval, a collaborative contract signing experience and texting and emailing to any smart device. It also includes automated pay portals with negotiator and client portals with automated tickler systems. Divinity Software Group will continue to provide what the industry needs and demands. They believe the control should be with the operators and owners, not the platform providers. Conversion is not the answer, control over one?s data is the solution.

Divinity Software Group is proud to partner with Jack Brown III and GCCB. Strategic partnerships moving companies into the future utilizing technologies at every standpoint to automate, streamline, reduce costs and increase revenues is what it?s all about.

To learn more about Divinity Software Group and its offerings contact:

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Collection Services Inc.

Collection Services, Inc. is a national full service collection agency specializing in customized accounts receivable management services for multiple industries including, medical, municipalities, communications, and utilities.

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