

## Outstanding Customer Reviews for Magnetic Child Proof Cabinet Lock

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Concepts of Spring are attracting an impressive number of positive feedback comments for their flagship product the Spring Safe and Sound magnetic safety child lock. One satisfied customer - Yvonne wrote, ?I bought this particular product because of the disengage feature. My grandchildren visit and often stop over at weekends; keeping them out of the cupboards has been a nightmare. I had the catch type that allowed the door to slightly open but my grandson would not leave them alone until he had either opened the cupboard or trapped his fingers! These locks overcome this brilliantly as the door stays firmly and securely shut. With no movement in the door my grandson now loses interest very quickly! The best part, and the main reason for my purchase is after they have left I can unlock all the doors/drawers with a flick of the switch....brilliant.?

According to Company Founder Sharon Ring, listening to what customers at the cutting edge say and then proactively responding to requests is one of their core values. She cites one example of this that in response to customer requests for clearer installation instructions for their magnetic safety child lock, they have completely revamped and re-designed their assembly information sheet. The the end result is a much

clearer, professionally produced, easy to follow, logical step by step guide to fitting these locks on hazardous kitchen cabinets and doors that prevent babies and young children from having accidents in the home.

Sharon explains a further response to customer feedback that they initiated. She writes, ?Realising that some homes have fewer or more hazardous areas than others, we at Concepts of Spring have extended our product range. Customers now have the option to buy a variety of different pack sizes as well as spare keys for their Spring Safe and Sound magnetic safety child locks. This means less cost for the customer and a more streamlined approach to helping people address the problem of child safety in the home." They are hoping that other adults responsible for caring for children - such as child minders and grandparents, will take advantage of the opportunity to purchase different quantities of locks to fit on their kitchen doors and cabinets.

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