

DigitalRez Announces Rez Expert System Update For January 2019

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DigitalRez, an international property management and reservation service company, is proud to announce the addition of many new features to their proprietary reservation management system, RezExpert, as outlined in their January newsletter. The company?s bi-monthly newsletter often contains updates and news from their North America, Caribbean, Australia, and New Zealand locations so their clients around the world can stay up to date with important changes made to the services offered by the company.

In the January 30th newsletter, both clients and potential clients can read about the many new features and services the company recently added. The January Update to RexExpert includes new reporting services, new reservation services, new export options, new filters that have been added to the marketing analytics, and many more additions. Along with learning about the newest features added to the service list, it is important that the company?s clients keep up with the newsletters because they announce upcoming features as well. Since the previous newsletter, DigitalRez has announced the plans to bring nine different features to their clients in the near future.

The newsletter also outlines many adjustments that have been made to existing services. DigitalRez prides

itself on listening to customer feedback, and quickly acts to fix any reported issues in their services. In the January newsletter, the company announces many small adaptations to some of their features to better serve the needs of their clients, as previously requested or suggested.

The new features announced in the January newsletter are just a fraction of the services that DigitalRez offers its clients. The company?s main website has a full list of all their services, some of which include property management and reservation features that can be useful to businesses of all sizes and types, such as hotels, campgrounds, bed and breakfasts, condos, resorts, and many more. The company also offers more complex services that can be used by larger companies, including owner revenue sharing properties, resort networks, and managed communities.

The many services offered by DigitalRez help companies all over the world reduce IT hardware costs, as it eliminates the client?s need for servers?all that is necessary to run the programs are an internet browser and a computer, laptop, or tablet that can access the internet. All the services offered by DigitalRez utilize the latest internet security protocols, and this attention to security is handled by the company so their clients don?t have to waste their own time or resources on technological issues.

Those looking for assistance deciding which services and extra features would work best with their business may visit DigitalRez?s RezExpert booklet on their main website for more information. The booklet is organized by business type so company owners can quickly find the service package that is best for them. Once potential clients find their business type in the RezExpert booklet, they can browse through a list of services that DigitalRez suggests for that specific business category. This allows companies to select certain services that will meet their exact needs. Depending on their business type, clients can pick and choose from an extremely long list of services, including ticketing and tour management, timeshare management, promotion codes, housekeeping technological services, map reservations, and many more.

For those potential clients who are unsure about investing in an entirely new information technology system, DigitalRez offers free demonstrations for all the services they offer. An employee will show the new client exactly what the service they?re interested in will look like, as well as educate them on how to run and maintain that service. Learning about new computer programs can sometimes feel confusing and even overwhelming to new users, which is why DigitalRez goes the extra mile to offer this support to all their clients.

?Their staff is so helpful. Everyone I talked to took their time and made sure that every question I had was answered,? reported a member of client Smith Pleasant Valley Campgrounds. ?The employees helping us were so kind, calm, and helpful as I stumbled my way through the process! I highly recommend this company and their fantastic customer service!?

To learn more about DigitalRez and the services they offer, visit their main website and scroll to the contact information at the bottom of the home page. Addresses for their business locations in Barbados, Canada, and Australia are available, as well as contact details for all three locations. DigitalRez is happy to answer any questions about the services offered over the phone, or in person at their premises.

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DigitalRez

With offices in Canada, Barbados and Australia, DigitalRez has been supplying software, support and systems to the worldwide accommodation, camping and charter industries since 1993

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