



## **Unique Chimney Cleaning Company Owned And Led By Women In West Hartford, CT**

*May 08, 2019*

May 08, 2019 - PRESSADVANTAGE -

West Hartford, Connecticut based Caps and Dampers is a unique chimney cleaning company, dedicated to serving the Connecticut community with the best chimney services available in the market. What makes Caps and Dampers so unique is the fact that it was founded and co-owned by Jen Hoyle and Lena DiGenti. A women-led company is certainly a rarity in a niche that is mostly dominated by men. Yet, since its inception, the company has enjoyed continual success and growth and comes highly recommended throughout central Connecticut and beyond.

Hoyle spent several years running daily operations for a local chimney company before deciding to transition into creating a business of her own. She did this alongside friend and co-owner, Lena DiGenti, whose career was focused on consulting, marketing and managing brand awareness. Combining both Hoyle's knowledge of the field and DiGenti's in-depth marketing experience, the Caps and Dampers company was born. Their mission, then and now, is to help Connecticut's community properly care for their homes.

Proper care and yearly maintenance of a home's chimney is a serious matter. Many homeowners remain unaware of the need to maintain their chimneys, let alone understand the serious repercussions of neglect.

The company's purpose and leadership aim to educate its customers about damaged or clogged chimneys trapping life-threatening chemicals and gasses. Raising awareness among customers and hiring experienced staff who are able to address masonry and chimney issues before they become serious hazards is the company's top priority. This two-pronged approach is what makes the company such a success with its customers.

It is important to have repair and maintenance services carried out by professionals, as the work of someone inexperienced may be just as bad, if not worse than neglecting such services. This may even risk the life of the person performing such activities. For this reason, the company advises customers to have their chimney maintenance carried out by competent and qualified professionals.

Another vital reason is as smoke ascends through a chimney, it cools and condenses, and a chimney that has not been taken care of properly leads to the accumulation of a flammable residue called creosote. Creosote not only blocks the flow of smoke through the chimney but it increases the risk of a chimney fire or structural damage. A blocked chimney can also emit harmful fumes that leak into the house and this could cause life-threatening health issues for you or your family members.

Caps and Damper carries out chimney inspections and chimney cleaning in CT annually for their customers. Their technicians operate on a repeat schedule and come at a necessary time of the year, but also accommodate their customers' schedules. Caps and Dampers will even extend their working days during the busiest times of the year to ensure that the Connecticut community can count on receiving the best service available in the market whenever it is required.

Though based in West Hartford, Caps and Dampers services extend to the surrounding areas as well, including some of Connecticut's most populated regions. They state that they are pleased to deliver the best chimney maintenance services in the area as they maintain their position as, "Connecticut's #1 Chimney Pros". Some of the other services provided by Caps and Dampers include wood and pellet stove installation services, flue pipe cleaning, dryer vent cleaning, gutter cleaning, and more.

The company's website is filled with useful resources, including descriptions of their services, as well as testimonials by satisfied customers who have expressed their gratitude towards Connecticut's Caps and Dampers:

"I could not be happier with the exemplary service I received from Caps and Dampers! With one quick and easy call, I was able to schedule a routine, annual cleaning of my fireplace and furnace chimneys. I found out they also perform a variety of other routine maintenance that I needed done," states Holly Connor, resident of West Hartford, CT, complimenting Caps and Dampers fast and affordable service.

Those looking for a reliable chimney maintenance service, including chimney repair in West Hartford, CT, may contact Jen Hoyle of Caps and Dampers. Customers may also reach out to the company through their website or connect with them through their social media platforms.

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For more information about Caps & Dampers, contact the company here: Caps & Dampers Jen Hoyle (860) 323-8123 [jen@capsanddampers.com](mailto:jen@capsanddampers.com) 1245 Farmington Ave. #202 West Hartford CT 06107

## **Caps & Dampers**

*Caps & Dampers is proud to be your #1 family and woman-owned chimney solution company in Connecticut. We keep your home safe by providing nothing but the best in chimney cleaning, maintenance & repair.*

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