


# ADT Towing Service In Little Rock, AR Launches With Added Safety and Better Customer Service

*August 28, 2019*

August 28, 2019 -

ADT Towing Service in Little Rock, AR has announced last July 20, 2019, the launching of their tow truck services with added safety features and better customer service. As cars and trucks today become more complex, the company has improved the safety features of their towing services by retraining their workers and updating them with the latest towing and service safety regulations. The initiative was also driven by the rising demand for better tow truck services. For more information about the company, click here: http://gmbp.in/u/5d51592616219.

ADT Towing representative, Gregor Suarez, explains, ?Safety is not common sense. It requires continuous learning and training of workers to ensure zero injuries to anyone and zero damage to properties.?

As part of their safer towing service, check-up and inspection of all their tow truck equipment are regularly conducted before getting out for the day. This included tire pressure, fluid levels and the preparation of tools required to perform and complete any tow truck job. All tow truck drivers were reoriented about defensive driving. Workers were also updated about safety towing procedures especially on hitch installation, brake controls, and tow capacity. Moreover, workers are also reminded to strictly follow safety standards like

wearing reflective gear, switching on safety lights and putting up safety cones before performing towing.

As the most trusted towing provider in Little Rock, the company specializes in flatbed towing. This type of towing utilizes a truck whose back is equipped with a bed that can be hydraulically slanted and repositioned to ground level for placing vehicles. The company specializes in flatbed towing because it is the safest way to tow vehicles. It doesn?t entail any specific changes to a car?s powertrain. Carried vehicles are not subject to wear and tear as all wheels are completely lifted. This towing service is ideal for long-distance towing of luxury vehicles, vintage cars, and 4 wheel drives as well as the transportation of heavy equipment.

The company also provides round the clock fast light to medium duty towing services. This essentially refers to common light towing jobs like pulling cars, small trucks, RVs and vans stranded due to car breakdowns and stalled engines. In which case, wheel lift towing is used for short distances or carrying cars in the nearest mechanic. For information to the company?s tow truck services, click here: http://gmbp.in/u/5d5159819bb16.

The company also helps stalled vehicles along the road because of common car emergency issues. They can jump start batteries, deliver fuels, winch out stuck vehicles and change flat tires, to name a few. Roadside assistance is an essential service of their tow truck services because not all emergencies require towing. In this way, they can help motorists get back on the road faster. These services are available no matter what day or time emergency strikes. The company is always ready to receive calls for assistance and always ready to send a team to help drivers.

Customer service is another upgraded feature of the company?s towing services. Under this heading, the company focuses on five key components. They prioritize every customer. They go beyond resolving issues and strive to attain a good reputation. They ensure reachability by establishing a dedicated customer phone, with dedicated agents that is open 24-7. Finally, the company emphasizes on delivering a consistent experience.

Suarez explains, ?We ensure that our customers experience our brand throughout their entire journey with us. From the moment they call us, the arrival of our tow team, and the performance of our service until our goodbyes, we strive to delight our customers from every touchpoint.? For additional information about the company, visit their website here: https://www.adttowing.com.

###

For more information about ADT Towing, contact the company here:ADT TowingGregor Suarez(501) 712-2454admin@adttowing.comADT Towing 8114 Scott Hamilton Dr Little Rock, AR 72209

**ADT Towing**

*ADT Towing is trusted as the best towing company in Little Rock, AR. We can also perform various types of services for each of the towing needs of our customers. Whether you need emergency roadside assistance or local towing, we got you covered.*

Website: https://www.adttowing.com

Email: admin@adttowing.com

Phone: (501) 712-2454