



AH Towing Baltimore Breathes New Life Into Its Roadside Assistance Service In Baltimore, MD

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As part of its continuing brand revitalization, AH Towing Baltimore is having a shake-up of its emergency roadside assistance in Baltimore, MD to better serve the driving public. Following the successful re-launch of its towing services last August 2019, the company sets its eyes in another core service to improve the company brand.

Elyas Valentine, the company spokesperson stresses that this is the next logical step to provide their customers with the best towing experience in Baltimore, MD. "What makes our company unique is its endless passion for innovation grounded on a real understanding of the customers' needs, vast attention in their goals and attainment of stronger customer relationships built on mutual trust and respect," he added. The company aspires for quality roadside services by taking on a leadership position in re-inventing the simplest solutions that best fit its customers.

The company has also expanded its array of roadside assistance services. Aside from car lockout services, jump start services, spare tire change, fuel solutions and winch out services, the company technicians can also perform troubleshoots to simple engine failures. This may include loose battery cables or corroded

terminals, overheating, and spark knocks, among others. If a vehicle requires extensive repair, the technicians can always tow the stranded vehicle to the nearest accredited auto repair shop. For more on their roadside assistance services, you can visit this link: <http://gmbp.in/u/5d515bf9be81a>.

The company operates round the clock and all its services are open to the public 24 hours a day, seven days a week. The company's round-the-clock operations are necessary to ensure the safety of the residents and visitors of Baltimore. The company wants to play an active role in helping stranded motorists on the road who are vulnerable to further mishaps. Valentine says, "We want to reduce the risk of people caught on the road especially late at night."

Aside from being one of the most trusted and dependable roadside assistance providers, AH Towing Baltimore also provides the most far-reaching coverage area in Baltimore. The company serves over 130 neighborhoods in Baltimore such as Greentree, Derby Farms, Nordeau, Woodleigh, Meadowland, Ridgeleigh, Laureldale, Deer Run and a whole lot more. They are intensifying their presence by increasing their standby teams that are deployed in key locations across the Baltimore area. With more deployed tow technicians in strategic areas, they can improve their response rate to calls for emergency roadside assistance. "We would like to cut our response rate by 30 minutes and reduce customer waiting time which can be frustrating," says Valentine. A complete directory of their service areas and zip codes can be accessed in this link: <https://sites.google.com/site/ahtowingbaltimore>.

The company is also adopting a more customer-centric approach to its roadside services to deliver a more personal experience. They added more dispatchers to improve response times by 100%. They launched a new interactive website to accommodate new customers reaching out across online channels. They ensured that their workers are friendlier and more approachable than ever in providing services. "Customers want to be treated like people," says Valentine. "We are making customer service an integral component of all our services."

Getting stranded on the road can be nerve-wracking to some motorists. The expensive costs can further add to the traumatic experience. AH Towing Baltimore makes sure that their emergency roadside services are affordable and conveniently accessible to the public. "Our service prices will not cost customers an arm and a leg. We also don't cut corners to make our roadside assistance more affordable. Quality and affordability are central themes in our new service campaign," says Valentine. Interested customers who want to learn more about the company are invited to visit them online here: <http://gmbp.in/u/5d515cc1a1a34>.

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AH Towing

AH Towing are the best towing company that you can expect to provide the best towing services. We take pride in our professional drivers and tow truck services. We always find ways to earn your loyalty and trust.

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