

ADT Towing Advances New Roadside Assistance Services In Little Rock, AR

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ADT Towing ramps up their roadside assistance services in Little Rock, AR and nearby areas with supreme customer service and cut-rate services. The company has also expanded its roadside assistance services in the city to meet the growing requirements of the residents following a surge for car breakdowns and failures.

According to ADT Towing representative, Gregor Suarez, ?About 30 percent of the company?s work involves roadside assistance. The company provides these emergency services for drivers who face car problems while traveling along the road on their way to work, school or home. They are especially expanding in certain neighborhoods around Little Rock where responses to the emergency car troubles are sluggish. Among the areas that will be covered included Cane Creek, Baucum, Hensley, Orion, Palarm, Rixey plus many more." For a complete directory of their service areas, simply follow this link: http://gmbp.in/u/5db9e9ac6878e.

Equally important, Suarez says is that their revitalized services will permit their organization to build and develop a better relationship with customers. Customers can request dispatchers to stay in touch with them to keep them company until their rescue teams arrive. This is especially important if a customer gets stuck alone on the road at the wee hours of the night. ?We want to work deeply with customers, reassuring them

that we are here for them in their time of need," added Suarez.

The company has also enhanced its roadside service response time to as short as 30 minutes after a customer makes a call. Their centralized dispatching unit allows customers to arrange for emergency roadside service in any area in and around Little Rock, AR. They have placed standby teams in strategic locations that allow emergency teams to be in customer location as quick as possible.

?ADT Towing puts the pedals tightly in the hands of our customers with our fast, reliable and strategic logistics,? says Suarez. ?We understand that our customers may have other people depending on or waiting for them. With easier access to our services and faster response, our customers can equally convey the same dependability to the people relying upon or waiting for them.?

The newly enhanced road services from ADT Towing include conventional services such as battery jumpstarts, car lockout services, flat tire change, winch out services and fuel solutions. However, all their tow drivers underwent retraining to upgrade their skills and perform these services more efficiently. The technicians were also provided with modern tools and equipment to do their job without difficulty and more competently. Suarez explains, ?Professionalism is the most important factor for customers when selecting for a service and we make sure that our customers get professional assistance by continuously upgrading the skills of our workers.? For more details on their roadside services, please click here: http://gmbp.in/u/5db9e89758de6.

Many customers for roadside services have encountered an unexpected or hidden fee for services they had used. These changes are frustrating especially when they only pop up after receiving the final bill. ADT Towing?s roadside assistance services are made more affordable by protecting the customer from hidden fees. ?We don?t pile on sneaky fees that result in higher bills. The price shown in our quotes is the price that a customer needs to pay. No more no less,? Suarez explains.

?Our efforts until now have always been to be customer-centric in all our services. From our investments on new tools and equipment and investments to our people with development programs and certified technical training initiatives at the operational level, all these are geared towards better serving the motorists in Little Rock,? says Suarez. ?We look forward to what the future holds in the coming years and hope to carry on delivering unswerving value to the people,? he added. Check out more information about the company here: https://sites.google.com/site/adttowing72209.

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ADT Towing

ADT Towing is trusted as the best towing company in Little Rock, AR. We can also perform various types of services for each of the towing needs of our customers. Whether you need emergency roadside assistance or local towing, we got you covered.

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