



Expanded Roadside Assistance Service In Tacoma, WA Gives Frank's Towing A Boost

November 25, 2019

November 25, 2019 - PRESSADVANTAGE -

Frank's Towing, one of the biggest towing operators in Tacoma, WA has announced that the company is leveraging on its roadside assistance services to enhance the experience that customers have with their emergency services. The company will provide convenient driver assistance and repair services on-site for stranded motorists that encounter vehicular troubles on the road.

Baxter Olsen, Frank's Towing senior spokesperson, explains that car breakdowns and other road problems have grown in Tacoma and nearby areas because of the growing number of daily commuters and motorists. Traffic congestion in the city can be remarkably high especially during rainy weather. Because of this, the company has decided to enhance its emergency roadside assistance services.

The tow provider offers an updated range of roadside assistance services for stranded drivers that will be delivered by their team of highly trained licensed and certified technicians. The company is ready to give complete care assistance to a stalled vehicle whether it involves car start problems, flat tire, lockout, or empty gas among others. Their tow technicians also capable of performing regular car troubleshoots and maintenance to help make a car operational. The company can also opt to take the stalled vehicle to a

nearby certified auto repair shop for more intensive repairs. A complete list of the company services can be seen in this link: <http://gmbp.in/u/5ddc0b3b76ca2>.

“Our expert road service solutions are bonded and insured. We make sure that our customers will only receive professional standard services that will get them back on the road in no time,” says Olsen. New tools and equipment are also given to tow mechanics so that they can perform their work more competently.

With the anticipated growth in the number of cars traversing Tacoma, the company is also aiming to achieve a stronger presence in more communities in and around the city. More standby rescue teams are deployed in key areas in the Tacoma region to improve response times to stranded motorists. Neighboring communities such as Summer Hurst, Peach Acres, Lakewood, Gertrude and Harbor Heights, among others will now enjoy 30-minute response time when they call the tow provider for help. A comprehensive list of its service coverage areas is available here: <https://sites.google.com/site/towinginlakewoodservice>.

The towing company is also increasing its 24-hour access to its emergency services. Stranded motorists seeking emergency roadside help are now guaranteed that someone will receive and answer their call for help.

While the operations of Frank’s Towing had always been available 24/7 for years, the need for more dispatchers and more standby teams has been addressed to support its expanded service and network coverage. This will also improve its response capability during weekends or holidays when calls for assistance are usually higher.

The towing provider has also created an inherently more customer-centric emergency roadside service. This translates into a basic rearrangement of organizational and operational functions where decisions and actions are centered around the customer. All their services from the point of call, service delivery and billing are steadily delivered on customer expectations concerning the brand’s pledges, in a delightful manner that can frequently provide memorable experiences. As one previous customer remarked, “I can’t believe how fast they came to my rescue and fix my flat tire.”

Another critical element of Frank’s Towing improved services is affordability. One major worry that many drivers grumble about against towing companies is the surprise charges and hidden fees. Frank’s Towing helps reduce this concern with its transparent and honest pricing policies, which are communicated and tailored to a customer’s level of understanding.

Olsen explains, “Affordability, accessibility and security are interconnected. All our efforts to improve our

services have the end objective of ensuring the security of the driving public. This starts by making our services within the means of the average motorist.? Some articles about the services provided by the company can be found at <http://gmbp.in/u/5ddc0b8935262>.

###

For more information about Frank's Towing, contact the company here: Frank's Towing Baxter Olsen (253) 201-6805 admin@towinginlakewood.com Frank's Towing 1621 Lincoln Ave Tacoma, WA 98421

Frank's Towing

Frank's Towing, we bring you friendly, professional and cheap towing in Tacoma, WA. We are the best because of the services we offer like wrecking services, roadside assistance, emergency towing service, and auto lockout assistance service.

Website: <https://www.towinginlakewood.com>

Email: admin@towinginlakewood.com

Phone: (253) 201-6805



Powered by PressAdvantage.com