



Express Roadside Assistance Service in Arlington, TX Initiated by Hays County Towing

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Hays County Towing sets off its new roadside assistance service in Arlington TX with the end-goal of giving Arlington-area drivers cheap, efficient and quick service when faced with car problems along the road. The initiative will help make local communities safer, avoid impaired driving, increase road support availability and reduce traffic congestion.

Company spokesperson, Christian Hopper, explains, "Arlington is an important market of Hays County Towing. Given the increasing number of rides and drivers in the city, we projected that emergency roadside help would be incredibly beneficial to the driving public."

Hopper also added that the company enhanced its emergency roadside services as a way to give value back to their customers, who have been loyal patrons of the tow provider for several years. He says, "We are making our services as fast as race car pit stops. We aim to minimize the time that a car gets stranded so that a motorist can quickly get back on the road and reach their destinations without further delay."

The enhanced emergency services of the company include spare tire change, car lockout assistance,

jumpstart services, and fuel and oil delivery. Their technicians also perform quick diagnostic inspections to assess if a vehicle needs battery replacement, tire rotation, change oil or tune-ups. The tow mechanics of the company can perform basic mechanical repairs to make a stranded vehicle operational. Vehicles that require massive repair are hauled to the closest auto repair shops to ensure proper mending. A complete catalog of their emergency services can be accessed here: <http://gmbp.in/u/5dde7bc01ef72>.

The express roadside assistance service delivery is paired with faster response times. The company also initiated measures to reduce customer wait times. They deployed more standby emergency response teams in key areas that will allow them to reach customer location within their service coverage area in 30 minutes or less.

Hopper stressed the importance of emergency mechanics to have the ability to arrive at stranded customers expediently. He says, "Waiting is something we all dislike. Sitting or just hanging around in the middle of nowhere especially at night can be an upsetting experience. The situation even becomes infuriating if you feel helpless when time is not on your side. Our company ensures that we have adequate and efficient staff to ensure prompt response and prevent delays that can lead to frustration on the part of our customers."

As the population of Arlington and its nearby communities continues to grow, Hays County Towing also intensified its operations to achieve optimal coverage. The addition of more towing teams was also completed to deliver service for underserved areas in the city where the number of vehicles has substantially grown over the past few decades. Neighborhood districts in Westover Hills, Southlake, Cross Timber, Saginaw, Gribble, Oldham, and others will now be served at the same speed as those communities in the vicinity of the company headquarters in Arlington. A complete directory of the service areas including zip codes can be found here: <https://sites.google.com/site/hayscountytowingservice/>.

Completing the express roadside assistance service of the company is the creation of a centralized call center service that will handle all incoming customer inquiries by telephone. The hotline number of the company is (504) 608-3664.

Another strategy to complement the centralized hotline is the company website. The website provides an online form that allows customers to reach the company for inquiries and requests. Both communication channels are managed over 24 hours a day, 7 days a week. Customers can choose which channel is more convenient for them to reach the company or call for help.

Finally, the tow company provides affordable and honest prices for their services. They don't upsell customers for services they don't need or charge hidden fees. For this, the company is fairly below the

average market prices for most services. Hopper adds, "Our honest and transparent pricing is our way of deepening our relationship with our customers." Check out more information about the company here: <http://gmbp.in/u/5dde7c4cce726>.

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For more information about Hays County Towing, contact the company here: Hays County Towing Christian Hopper (682) 717-2065 admin@hayscountytowing.com Hays County Towing 2103 Duluth Dr, Arlington, TX 76013

Hays County Towing

Hays County Towing are trusted in offering a lot of towing services. We have one of the biggest fleets and trucks to meet your unique needs. We always provide the services around Arlington TX at the best possible prices that you most deserved.

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