

Scovels Towing Beefs Up Roadside Assistance Service In San Diego, CA For 2020

December 30, 2019

December 30, 2019 - PRESSADVANTAGE -

Additional emergency tow crews and dispatchers, faster response time and more customer-centric roadside assistance services in San Diego, CA will be provided by Scovels Towing this coming year. The company is gearing up for the expected demand for towing and car breakdown services that started during the holiday season.

The tow truck provider announced that it would be implementing new measures to make traveling and driving in San Diego, CA safer and worry-free for all motorists. Victor Wade, the spokesperson of the company says, ?We are heightening our business operations to start the year as part of our commitment to better serve the driving public.?

Topping the new measures is the addition of new tow rescue teams that will be activated in key locations in the San Diego area. These new emergency teams will allow the company to provide quick response to areas such as Boal, Concepcion, Chula Vista, Lynwood Hills, Veinte De Noviembre, Colonia Libertad, Buena Vista, and Rancho Del Rey, among others. Motorists that will get stranded in these areas can expect 30-minute response time when they call for emergency assistance.

Incident response crews will also be deployed in San Diego. Drivers that are stalled near the company headquarters in Precision Park Ln can expect faster waiting times of less than 30 minutes. Wade explains, ?San Diego?s average commute is 26 minutes. We need to further speed up our services to match this.? A complete directory of their service areas can be accessed here: https://sites.google.com/site/scovelstowingservices/.

The expansion of the company?s operations is also elicited by the anticipated increase in population in San Diego. Aside from the population increase due to migration, perennial population growth is anticipated because of student enrolment in major universities in the city such as San Diego State and California State. These academic institutions are not only economic drivers to the city but also a contributor to the escalating traffic in the metropolis.

Wade adds, ?The expansion of our operations is also initiated in response to worsening congestion from additional cars that are expected to travel on our roads. We believe that better roadside assistance services can better facilitate traffic movement, which could otherwise be a drag on our economic growth.?

Scovels Towing operates through two major segments: towing and roadside assistance. Towing involves wrecking services as well as the short and long-distance towing of different types of vehicles. This includes cars, vans, campervans, mini trucks as well as motorcycles. Roadside assistance services, on the other hand, covers vehicular breakdowns caused by drained batteries, flat tires, empty fuels, car lockouts, overheated engines, and others. The tow technicians of Scovels Towing can also perform minor engine troubleshoots to fix and make a stalled vehicle operable. A detailed description of their services can be accessed at http://gmbp.in/u/5e0a4bad6ced6.

The expansion of the towing company is also highlighted by its transformation into a customer-centric organization. Its customer-oriented service goes beyond friendly and welcoming frontline staff. All their employees from the billing, accounting, administrative, dispatching, and operations departments understand the pain points of customers. Everyone works hard and fast to find solutions for individual customers. Wade explains, ?We encourage our workers to think and act beyond the conventional company protocols to deliver above-and-beyond solutions to every customer.?

Amidst the expansion, Scovels Towing is offering their services with prices more affordable than in other towing companies. The company is optimizing its services to achieve high efficacy and make towing and roadside assistance services affordable to the driving community. Emergency towing and roadside assistance services should be affordable because it is a right of all motorists and not a privilege of a few.

Wade explains that their pricing is part of their customer-centricity because affordability is a basic customer need. Learn more about all their services here: http://gmbp.in/u/5e0a4b17b7ad7.

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Scovels Towing

Are you looking for quality towing in San Diego CA? Then call Scovels Towing for fast roadside assistance. Need long-distance towing or local towing, here at Scovels Towing we can help you with your concern.

Website: https://www.scovelstowing.com Email: admin@scovelstowing.com

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