

DigitalRez Releases Rez Expert January 2020 Update

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Canada based DigitalRez is pleased to announce that the January 2020 update for their popular RezExpert software system is now live. RezExpert is a software platform that serves as a reservation management system. It has a fully featured reservation and property management system that is suitable for a wide range of business needs. More details can be found at the following link: RezExpert Update.

Kevin Hall, a representative for DigitalRez, says, ?We have built an intuitive and innovative system that boasts rich, dynamic setup interfaces that can satisfy the needs of complex businesses, such as managed communities, resort networks and owner revenue sharing properties. With every update, we bring in new features that make our software more powerful, flexible and able to take care of more complex requirements. The January update fixes a number of issues that have caused inconveniences, and it also introduces new features that will make life easier for RezExpert users.?

As part of the update, RezExpert will now allow payment before check-in for corporate bookings and no longer restrict payments, as previous versions of the software did. In addition, the ability to set where charges are placed by default for reservations is now available in the Business Setup panel. This flag allows a user to determine if the charges will, by default, be placed on either the reservation level or the Wholesaler/GDS level of the reservation. However, users will still be able to transfer specific invoices from one level to the

next. On the backend, DigitalRez has also applied several software patches that add to RezExpert?s security measures.

The update also brings with it a series of bug fixes, including a fix for the export count issue, improvements to the responsiveness of the guest list, a leap year fix, additional verification checks to the Payment Express, a fix to an issue where documents uploaded to individual Unit Types would not display on Online Confirmation, a Print Selector display issue fix for long term reservations and a number of miscellaneous bug fixes.

Hall says, ?We are very proud of RezExpert. The software can accommodate length and width sensitive units, multiple vehicle types, yield management, channel connections, unique lodge and experience packaging ideal for tours, rentals, golf tee times and a wide range of other verticals without any issues at all. With every update, you will find that RezExpert only gets better. If you have more than one business that needs reservation or property management services, our software is the right answer for you. With RezExpert, you can make sensible low cost, low risk buying decisions with no long term contracts and free demonstrations.?

DigitalRez supports further customization of RezExpert and has released a number of different modules, addressing maintenance, ticketing, promo codes, reputation management, dynamic rates, credit card processing, timeshare management, automated emails and more. The company has also released a Mobile App, the RezExpert eGuestConnect App, through which users have access to a fully branded app for their businesses at a fraction of the cost that an app of this nature would usually merit. Hall says, ?RezExpert supports near-endless customization to suit your business? specific needs. All you have to do is pick the right modules for your needs and easily create a custom version of RezExpert that provides you with the solutions your business requires.?

The in-depth customizability and the flexibility afforded by the RezExpert software has earned DigitalRez a lot of praise from satisfied clients. Seawind RV Resort says in their 5-Star review on Google, ?Awesome Tech Support! When asked by other companies to change my reservation system, I emphatically answer no. I enjoy using this program for my campground needs. The others seem to want to charge more for a program that has too many features that I don't need. Y'all call at least once a month to see if we are having any issues with our program. That is wonderful and I hope you keep it up. Most of our issues have been resolved and for any that haven't, I know there is someone working on it. Outstanding Tech Support!?

Those who want to learn more about DigitalRez or the variety of products and services the company provides, including RezExpert, the new update or any one of the modules available, can find more information on their website. Additionally, they encourage interested parties to get in touch with Kevin Hall

directly via email or phone. DigitalRez also maintains a presence on Facebook where they post updates and communicate with their clients.

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DigitalRez

With offices in Canada, Barbados and Australia, DigitalRez has been supplying software, support and systems to the worldwide accommodation, camping and charter industries since 1993

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