## Saar Shani Towing Company is Using the Latest Technologies to Assist Motorists Faster When They Have a Vehicle Emergency

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Saar Shani Towing Company is in the midst of developing new technologies and upgrading older ones to enhance their emergency service response times. It?s their way of trying to minimize the stress that?s associated with their customers having to have a car towed or needing other emergency roadside assistance services. They feel this is especially important if one of their customers has been involved in an accident. The company operates out of Woodland Hills, California and provides towing services throughout the entire Los Angeles area.

Company owner, Saar Shani, had this to say about the technologies they are using to get to their customers faster, ?There are few situations that create more angst for someone than being stranded alongside a road or major highway. We fully realize that the longer someone must wait for help to arrive the more their associated frustration and stress grow. Not to mention, that can be a very unsafe situation with distracted drivers passing by at high speeds with little room for error. That?s why we are implementing technologies and policies that will help us get to those who are experiencing a roadside emergency much faster. For a long time now, we have been a towing service that has pledged to always get to our customers just as quickly as possible when they need us. The use of these new and upgraded technologies is helping us keep that promise to our customers.?

One of the technologies that the company is quickly developing is an app. Shani says his company realizes that almost every person in the Los Angeles area carries a phone with them and the cellular service in the area is very good too. That makes the perfect combination for someone to get in touch with their towing service quickly. All a person has to do is a few quick presses on their phone pad to almost instantly be connected with the company.

Shani says that they are also taking steps to upgrade their website. The improved website will also have new

features that will help people get in touch with them faster in the event they need towing or the other roadside

services that this reputable towing company offers. This includes such things as a new quick callback form

and their roadside assistance 800-number visibly posted at the top of every web page.

The owner says they are also using newer GPS technologies to help get to their customers faster. He says

this will also allow them to track the progress of vehicles that are being towed. That way if they are being

towed to a garage or service center, that repair company will know when to expect the vehicle to arrive. It will

also assure their customers that their vehicle has been towed to the exact location they specified. This will

even help insurance claims adjusters find that vehicle easier in the event the customer's vehicle has been

damaged in an accident.

Shani also mentioned they are modernizing their fleet too in order to enhance their service. This includes

expanded tow truck service due to the acquisition of new vehicles. He says this includes high-tech roll on-roll

off flatbed tow trucks that are required when 4-wheel drive or all-wheel drive vehicles are being towed. These

vehicles have transmissions and drive trains that can easily be damaged if they are towed with two wheels

still on the ground. They also feature an assortment of different size tow-behind trucks that can haul the

biggest or smallest size vehicles. That list includes motorcycles and large size RV?s.

The company owner was pleased to announce that they have expanded their roadside assistance services

too. They now will deliver gas or diesel fuel to a customer if they have run out, jumpstart a vehicle or change

out a battery, and winch an ATV out of a ditch. Shani says their polite and courteous drivers will even change

a flat tire for a customer while keeping a smile on their face the whole time.

Shani closed by saying those at the company are committed to always improving their service no matter what

that involves.

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For information more about Saar Shani Towing, contact here:Saar Shani the company

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Saar Shani Towing

Saar Shani Towing is a leading roadside assistance provider in Los Angeles, CA. We believe in serving our clients with

a friendly service by our pro's accomplished by affordable prices comparing to the market. We are on call 24/7!

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