

Saar Shani Towing Company is Using the Latest Technologies to Assist Motorists Faster When They Have a Vehicle Emergency

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Saar Shani Towing Company is in the midst of developing new technologies and upgrading older ones to enhance their emergency service response times. It's their way of trying to minimize the stress that's associated with their customers having to have a car towed or needing other emergency roadside assistance services. They feel this is especially important if one of their customers has been involved in an accident. The company operates out of Woodland Hills, California and provides towing services throughout the entire Los Angeles area.

Company owner, Saar Shani, had this to say about the technologies they are using to get to their customers faster, "There are few situations that create more angst for someone than being stranded alongside a road or major highway. We fully realize that the longer someone must wait for help to arrive the more their associated frustration and stress grow. Not to mention, that can be a very unsafe situation with distracted drivers passing by at high speeds with little room for error. That's why we are implementing technologies and policies that will help us get to those who are experiencing a roadside emergency much faster. For a long time now, we have been a towing service that has pledged to always get to our customers just as quickly as possible when they need us. The use of these new and upgraded technologies is helping us keep that promise to our customers."

One of the technologies that the company is quickly developing is an app. Shani says his company realizes that almost every person in the Los Angeles area carries a phone with them and the cellular service in the area is very good too. That makes the perfect combination for someone to get in touch with their towing service quickly. All a person has to do is a few quick presses on their phone pad to almost instantly be connected with the company.

Shani says that they are also taking steps to upgrade their website. The improved website will also have new features that will help people get in touch with them faster in the event they need towing or the other roadside services that this reputable towing company offers. This includes such things as a new quick callback form and their roadside assistance 800-number visibly posted at the top of every web page.

The owner says they are also using newer GPS technologies to help get to their customers faster. He says this will also allow them to track the progress of vehicles that are being towed. That way if they are being towed to a garage or service center, that repair company will know when to expect the vehicle to arrive. It will also assure their customers that their vehicle has been towed to the exact location they specified. This will even help insurance claims adjusters find that vehicle easier in the event the customer's vehicle has been damaged in an accident.

Shani also mentioned they are modernizing their fleet too in order to enhance their service. This includes expanded tow truck service due to the acquisition of new vehicles. He says this includes high-tech roll on-roll off flatbed tow trucks that are required when 4-wheel drive or all-wheel drive vehicles are being towed. These vehicles have transmissions and drive trains that can easily be damaged if they are towed with two wheels still on the ground. They also feature an assortment of different size tow-behind trucks that can haul the biggest or smallest size vehicles. That list includes motorcycles and large size RV's.

The company owner was pleased to announce that they have expanded their roadside assistance services too. They now will deliver gas or diesel fuel to a customer if they have run out, jumpstart a vehicle or change out a battery, and winch an ATV out of a ditch. Shani says their polite and courteous drivers will even change a flat tire for a customer while keeping a smile on their face the whole time.

Shani closed by saying those at the company are committed to always improving their service no matter what that involves.

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For more information about Saar Shani Towing, contact the company here: Saar Shani Towing Saar8888383570saarshanitowing@gmail.com 6531 Kessler Ave, Woodland Hills, CA 91367

Saar Shani Towing

Saar Shani Towing is a leading roadside assistance provider in Los Angeles, CA. We believe in serving our clients with a friendly service by our pro's accomplished by affordable prices comparing to the market. We are on call 24/7!

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