Transmission Shop in Phoenix Says Their Work is a Family Affair

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Many businesses say they are family owned and operated but Pro-Tech Transmissions truly is. For over 25 years family members have been doing the hard work at this company as they provide transmission services to those in Phoenix and the surrounding areas. The family members who work at this transmission shop combine to bring over 50 years of transmission service and repair experience.

Company Family member and co-owner, Bibi Razack, had this to say about their family-run transmission shop, ?It's great that for all of these years we have been surrounded by family members in this business. We share a common joy not only when it comes to successfully working on this highly technical part of any vehicle but also when we see the smile on our customers' faces to have a properly working car again. Our family can resolve any type of transmission problem so our customers quickly get back on their way to taking care of their family?s needs. The work we do is also a direct reflection of who we are and we want that image to shine brighter than any other transmission shop in the Phoenix area.?

Razack says that being a family run business also helps create an atmosphere of trust and they like to include their customers in that too. There is no messing around when it comes to repairs with them. She says

they only do one thing and that?s transmissions and they do it well. The co-owner added that they have worked on transmissions their entire lives and have no interest in anything other than being the very best transmission repair shop available in the Valley. She says they are keenly aware of their competition but have the confidence in themselves and their ability to outshine any of their competitors. Razak says they provide unprecedented and unparalleled quality when it comes to transmission work and that work speaks for itself with the number of satisfied customers that they have.

The co-owner says they are also not afraid to ?put their money where their mouth is? so to speak. They do this by offering an unprecedented 3-year, 36,000-mile warranty on the transmission work that they do. She says that they offer this excellent warranty to show their customers how much confidence the family members at the shop have in the quality of the work that they do.

This Arizona transmission repair shop exhibits a caring attitude towards its customers too. Razack emphasized that they will go out of their way to ensure their customers get the transmission help that they need. That statement is reflected in this review by Scott Mclachlan which says, ?I have a 14-year-old car with low mileage. When my transmission suddenly failed, I had to think hard about getting rid of it or buying another one. Ray was amazing. He not only rebuilt my transmission but helped me by offering short term financing to ease the burden on my bank account. My only regret is that I can't give these guys more than 5 stars. Thanks again Ray!? This review and others like it can be seen on the company?s Google Maps business page.

Razack went on to add that they try to help in other ways too. One of the ways they do this is by offering free towing to the shop for anyone that has experienced a transmission failure. She says they will even immediately take 5% or $100 off of their estimate as their way of trying to help. This company is a well-rounded family-owned transmission service too. The co-owner emphasized they can work on any area of a vehicle's all-important drive train such as transmissions, transfer cases, and differentials. They even do some smaller repair services such as brake, water pump, alternator, and starter repairs.

More information on what many consider to be the best transmission shop in the Phoenix area can be seen on the company website.

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Pro-Tech Transmissions

Pro-Tech Transmission is Phoenix AZ's top transmission and auto repair shop. With years of experience we know what it takes to fix any vehicle transmission issues.

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