

New Level Of Client Service Launched At The Brown Firm

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Georgia based The Brown Firm - Atlanta is pleased to announce that their new texting service can now be accessed directly from their website. Launched on the 2nd of March, this client-focused service will allow auto accident victims to quickly send inquiries to the firm and receive prompt answers in return. The firm hopes that this service will enable both existing and prospective clients to get the information they need from an Atlanta car accident lawyer at the time they need it.

“When you are injured in an accident,” The Brown Firm observes, “you need answers quickly. That is why, starting Monday March 2nd, The Brown Firm is hosting a new texting service that can be accessed through their website. Known as Podium, this service will allow both our current clients and potential new clients to get the service they need at all hours of the day, any day of the week. This is just another way we, The Brown Firm in Atlanta, show our dedication to protecting the injured by setting the standard on customer service in the legal field.”

Notably, the firm cautions that drivers should not, under any circumstances, use the service while they are behind the wheel. “Above all, we want to work in your best interests,” the firm says. “As such, we remind you that someone who texts and drives represents an immense danger to everyone on the road, including themselves, and the practice is quite illegal as well. We advise that you pull over to safety before you use your phone in any way.”

The same is true if the driver were to be involved in an accident. The first step following an accident, the firm says, is to pull over to a safe area and call 911. After this, the driver (and any passengers) should seek medical treatment as soon as possible. This treatment may be administered by emergency personnel who arrive at the scene, if the extent of the accident warrants their presence, or by a doctor who specializes in attending to automotive injuries.

Accident victims should seek medical advice even if they do not feel as if they have sustained an injury since they may be suffering from a concussion or similar ailment, the symptoms of which they have yet to notice but can have dire consequences if left untreated. Furthermore, the firm points out that delaying treatment may reduce their opportunity to receive damages.

Fortunately, any further questions regarding the legal proceedings in the aftermath of an auto accident can now be directed to the firm via Podium. Accident victims will likely wish to consult with the best auto accident lawyer in Atlanta they can reach, and The Brown Firm's new texting service will enable them to contact such a lawyer with ease. Texting offers a few advantages over making a call as well, since texters will not have to wait on the line or fear themselves being overheard in a public setting as they seek legal counsel. Additionally, victims can take the time to get their bearings and carefully consider the questions they want to ask without having to endure the pressure of an ongoing conversation, which is particularly useful if they have just been in an accident and need time to recover. While The Brown Firm places a clear emphasis on conscientiously interacting with all of their clients no matter how they contact the firm's representatives, they acknowledge that texts may suit some situations and people better over other forms of communication.

"At The Brown Firm, our clients are our foremost priority," states the firm. "We want you to be comfortable approaching us, which is why we offer free consultations and do not charge you for our services until we obtain compensation as part of a successful settlement. Podium was launched with the same intentions: to give you every opportunity to reach the legal aid you deserve."

Those who wish to learn more about the firm, their next text messaging system and their legal services may direct their inquiries to Harry Brown of The Brown Firm - Atlanta. More information can be found on their website as well, and interested parties may stay up to date with local Atlanta Personal Injury news by connecting with the firm through their social media platforms.

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For more information about The Brown Firm, contact the company here: The Brown Firm Harry Brown (770) 927-8726 197 14th St NW Suite 200, Atlanta, GA 30318

The Brown Firm

The Brown Firm in Atlanta, Georgia represents those who have been injured because of the negligence of others. We understand that, even though we are a law firm, we are also in the customer service business.

Website: <https://www.harrybrownlaw.com/atlanta>

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