



## **Precautionary Measures amid COVID-19 From a Highland, IL Shipping Store**

*March 20, 2020*

March 20, 2020 - PRESSADVANTAGE -

Highland, Ill. ? As COVID-19 continues to spread, the World Health Organization (WHO), as well as local and federal governments, have encouraged local businesses across the country to utilize extra precautionary measures to ensure the safety of their staff and the general public. The Mail Box Store, a Highland, IL shipping store, has announced the steps their company is taking in order to align with these measures.

In a statement from the company?s President and Chief Executive Officer, Eliot Deters, he stated, ?First and foremost, our hearts and thoughts go out to all who have been affected by the COVID-19 outbreak. The Eagle Express Mail (The Mail Box Store) team is focused on the health and wellbeing of our employees, customers and vendor partners.?

The company has implemented new precautions throughout its operation to ensure the safety of all partners. Deters continues to say, ?We strongly support the efforts of local health officials and government leaders working to contain the spread of the virus and have ensured that our daily cleaning procedures that are part of our normal operation are being strictly adhered to.?

These measures include, but are not limited to, increasing the frequency of the cleaning procedures. This includes the use of safe chemicals used to clean counters, floors, doors and touchable surfaces throughout the stores. They are also increasing the frequency at which they sanitize their consumable items including pens, cards, sample product bottles and other consumable items.

Furthermore, Deters has prepared his teams to respond quickly to developments that could impact the company's operations, leveraging the considerable insights received from the World Health Organization, the Centers for Disease Control and Prevention, their insurance companies, local governments as well as their Shipping Partners: Federal Express, United Parcel Service, DHL, United States Post Office and Spee-Dee Delivery Service.

The professional packing company in Highland advises patience from their customers as weather, natural disasters and other uncontrollable events can interrupt all carrier's transportation flow thereby delaying package delivery.

Deters states, "We are closely monitoring the ongoing public response to this situation in each of our communities, assessing how any local guidelines may affect our employees and customers, in order to minimize any disruptions."

At this time, Eagle Express Mail is able to maintain all current operations, without restrictions or changes to production. However, given the rapidly evolving public response to this situation, some impacts to its service may become unavoidable, as new advice and procedures are implemented. The company will provide updates on the status of its operations, alerting their community to any potential delays or changes as they may happen.

"Amid the disruption and uncertainty of this difficult time, we truly value your business, and we appreciate the trust in us that every customer experience represents. We are committed today and every day to provide ALL customers with the Best Retail, Shipping & Printing Experience possible through Quality Choices, Reliable Options and Unparalleled Customer Service," continues Deters.

For more information about The Mail Box Store or updates on service from Eagle Express Mail, please visit their website at [www.TheMailBoxStore.net](http://www.TheMailBoxStore.net) or call them at (618) 651-4700.

###

For more information about The Mail Box Store Highland, contact the company here: The Mail Box Store Highland  
Eliot Deters 618-651-4700 [eliot@themailboxstore.net](mailto:eliot@themailboxstore.net) Highland Center 12603 State Route 143 Highland, Illinois 62249

## The Mail Box Store Highland

*We are a small, family-owned and operated business based in the Midwest with a variety of services. Our goal is to provide an exceptional customer experience in meeting their printing, packing, and shipping needs.*

Website: <http://www.themailboxstore.net/>

Email: [eliot@themailboxstore.net](mailto:eliot@themailboxstore.net)

Phone: 618-651-4700

