

Home Care Denver Service Provider Releases Statement on Novel Coronavirus

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Comfort Keepers Denver Stapleton, a leading provider of in-home care to seniors and other adults that need help at home, based in Castle Rock, Colorado, has issued a statement regarding the novel Coronavirus. They want everyone to know that they have taken swift actions and complied with every precaution to ensure the safety of the staff, caregivers, and the families they serve. The protection and well-being of all concerned parties is their top priority, especially considering the fact that their elderly clients are at higher risk because of the nature of the Coronavirus.

Katie Coleman, a spokesperson for Comfort Keepers Home Care of Castle Rock, says, "We are being vigilant about taking every precaution as we continue to provide the uplifting care services that seniors and their families depend on every day. In addition to the safety recommendations that have been implemented in our offices across the country, we are carefully monitoring the situation and are in regular contact with health agencies for updated information and guidance."

The in-home care provider has established several internal protocols to ensure safety for everyone. As a standard practice, all caregivers have been ordered to stay home when they are sick. This is not new for their teams, and it is a common practice for those who need to be in contact with clients and caregivers. In addition, all employees who have a fever or upper respiratory infection have been instructed not just to stay home, but also to inform the office and their healthcare provider as quickly as possible. They also have a long-standing emergency preparedness plan. They will continue to abide by such plan as the situation evolves and update it as more information becomes available from local and national healthcare agencies.

As a standard practice at Comfort Keepers Castle Rock, all caregivers are required to complete infection control training. They have now suggested that caregivers retake this particular type of training immediately if their original training was completed before February 1, 2020.

Also, before engaging in any face-to-face contact between caregiver and client, the office will accomplish a Coronavirus Evaluation Form for both parties to determine the risk. This form will be used to determine if

there has been suspected exposure, based on CDC risk guidelines, symptoms of Coronavirus or if someone has been required to self-quarantine and/or tested positive for the Coronavirus.

They have ongoing communication protocols with all caregivers to evaluate the risk factors, such as local contact in areas where there have been reported cases, and travel to areas with widespread outbreaks. Those who have been determined to be high-risk will be required to stay home, call their physician for guidance and/or release to work, and comply with the instructions provided by local and national healthcare agencies.

If a client has been found to be high-risk based on the evaluation form, or is experiencing symptoms, Comfort Keepers will take the necessary actions to make sure that the client is referred to a physician for further evaluation. They will minimize the contact that caregivers will have with these clients until the level of risk has been determined and there is no to low-risk exposure to the staff and caregivers.

Based on Comfort Keepers' standard infection control guidelines, in-home staff and caregivers have to cover coughs and sneezes, wash their hands frequently with soap and water for at least 20 seconds, make use of an alcohol-based hand sanitizer if soap and water are not available, clean surfaces often, and disinfect items that are often touched.

Comfort Keepers has been providing in-home care for more than two decades. They are a division of Sodexo, a leading worldwide provider of quality of life services to more than 75 million people in 80 countries everyday.

Those who are interested in knowing more about the home care Denver service provider can check out the Comfort Keepers Home Care of Castle Rock website, or contact them on the telephone or via email. They are open 24 hours a day, from Monday to Sunday.

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For more information about Comfort Keepers Home Care of Castle Rock, contact the company here: Comfort Keepers Home Care of Castle Rock Katie Coleman (303) 993-1111 katiecoleman@comfortkeepers.com 1001 S Perry St Ste 105B Castle Rock, CO 80104

Comfort Keepers Home Care of Castle Rock

Comfort Keepers of Castle Rock, CO says yes when others say no. Our agency is led by an RN. We offer daily wellness check-ins, flexible scheduling, no 4-hr. minimums, no set-up fees, and simple straightforward pricing.

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