



Connect Communications UK Ltd. Extends Opening Hours

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EDINBURGH, UK ? Connect Communications UK Ltd., a telephone answering service, announced today that it has expanded its opening hours. The service will now offer live phone answering from 8:00 AM to 6:00 PM Monday through Friday. The company also announced that it has developed new software that converts all out-of-hours voicemails to digital WAV files that can be emailed to clients immediately ? an innovation that gives clients 24 hour cover.

?As our clientele grows, we are serving more businesses that work globally ? they get calls around the clock,? said Nicky Walker of Connect Communications. ?Our goal, of course, is to give every caller the professional welcome they deserve, so it made sense to expand our hours to accommodate this surge in call volume early and late.?

In addition to call answering, Connect Communications offers Diary Management service, where a Connect Communications receptionist answers the client?s calls and books appointments in the client?s diary. The company offers Virtual Receptionist services, Outsourced Reception, Call Overflow, Customer Service and Programmable Numbers. With Programmable Numbers, Connect Communications is able to set up a full

range of UK Local Numbers (e.g. 0207, 0161) plus 0845 (Local rate) 0808 (Freephone) and the new 03 number ranges. They can arrange diverts and ring groups. The company's site, www.connect-communications.co.uk, details these service offerings.

Established for over 8 years, Connect Communications is based on the outskirts of Edinburgh, so all calls are answered by UK-based, professional and friendly operators. The company is known for customized service and attention to client needs. They do not have a regimented call center set up, based on the understanding that clients' clients and prospects expect and prefer a friendly, reception style environment. Connect Communications offers all new call answering service enquiries a free, no-obligation 30-day trial.

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For more information about Connect Communications UK Ltd. , contact the company here: Connect Communications UK Ltd. Nicky Walker 0845 838 3300 info@connect-communications.co.uk

Connect Communications UK Ltd.

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