

Augusta Personal Injury Attorney: We Are Still Working During The COVID - 19 Pandemic

April 15, 2020

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Augusta, GA based Kenneth S. Nugent, P.C. is pleased to inform their community that they may continue to consult with the firm?s attorneys during the ongoing pandemic. Given that many will still require clarification and guidance regarding their cases, the Augusta law office is taking measures to ensure that their expertise will continue to be accessible as safely and efficiently as possible.

While the need for social distancing has brought the country to a near standstill, the firm recognizes the fact that many will now have the time or inclination to pursue a personal injury case that they previously were not able to. Whether this was due to a conflict in schedules or simply that the individual in question was not yet sure what they wanted to do, even so far as to decide whether or not they should seek legal counsel, the firm states that they are willing and able to take on new cases despite the current crisis and the associated obstacles it presents. As the firm notes, cases generally require a certain period of time to get resolved, so this is an excellent opportunity for an injured party to get a head start on their legal options before the state-wide Shelter-In-Place protocols are lifted and normal operations are resumed.

Notably, this does not mean that the firm?s clients will have to travel to their office in person in order to discuss their cases. Kenneth S. Nugent, P.C. is proud to share that they are able to utilize their existing electronic systems to provide an uninterrupted service to their clients. The firm had previously invested heavily in making their services more convenient to access online, and the pandemic has not affected this capability in any way. In fact, the firm has taken the precaution of launching a COVID-19 task force whose primary goal is to ensure that their clients do not face any unnecessary obstacles when seeking their counsel. This effect means that any injured party who wishes to explore all their legal options for remediation will always be able to reach an Augusta personal injury attorney no matter how long the Shelter-In-Place orders are in place.

?As we have mobilized our staff to work remotely, the firm states, ?we are monitoring our systems 24 hours a day to protect your personal data from ransomware and systems hackers.? They add, ?It is important to us to keep our clients and employees safe by limiting the need to travel outside of your home. Everything we do has an electronic component. Although we much prefer to visit you, during these unprecedented times, we are utilizing our electronic sign-up, secure Client Portal?for sharing sensitive information?and using our digital resources, including our website and social media, to serve and inform our clients.?

The firm has two distinct priorities at this time that go hand in hand with each other: to provide the reliable and reputable legal services that their clients have come to expect from them and to deliver these services in a manner that protects both their staff and clients. Kenneth S. Nugent, P.C. advises their clients to reach out by any means at their disposal, including phone call, email, fax, text or even the built-in chat functionality on their website. They are just as able to provide consultations regarding new cases as they are with their existing clients. They state, ?We look forward to navigating through this time in a way that serves our community and clients.?

The firm?s reviews provide insight into the quality of their services, and they boast a nearly perfect score on multiple platforms. In a 5-Star Google review, for instance, Sylvia Wunderly shares that, ?Working with Ms. Jennifer Palmer over the past year has been an absolute pleasure. My case took a while due to the insurance company, yet Ms. Palmer stayed in constant touch with me. Ms. Palmer was very professional and patient with me and my many phone calls. If I am ever in need of an attorney again, I would definitely reach out to Ms. Palmer.?

More information regarding their services and their precautions regarding the COVID-19 pandemic can be found on their website. Interested parties may reach out to Tim Derrickson of Kenneth S. Nugent, P.C. - Augusta in order to follow up on any further inquiries as well. Learn more here: Injury Law Firm Augusta GA.

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For more information about Kenneth S. Nugent, P.C. - Augusta, contact the company here:Kenneth S. Nugent, P.C. - AugustaChris Dietz(706) 396-5455cdietz@attorneykennugent.com1 10th St #550, Augusta, GA 30901

Kenneth S. Nugent, P.C. - Augusta

Augusta Accident Attorneys - Let the law firm of Kenneth S. Nugent, P.C. handle your personal injury and auto accident cases.

Website: https://www.attorneykennugent.com/

Email: cdietz@attorneykennugent.com

Phone: (706) 396-5455

