



## **Highly-Rated Roofing Company in Calgary Shares Another Favorable Review**

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No Payne Roofing has just announced they have received another highly favorable review on their Google Maps business listing. They are a Calgary area contractor that's committed to combining quality roofing work with exceptional customer service. That's why they take particular pride in sharing the news when someone leaves a very positive review of the company's services. In this recent review, the customer was not only impressed when the company first did some work for them, but the review indicated that No Payne Roofing satisfied them again when some further work was done for them.

Here is that glowing review that was mentioned above as the management at JCHI Home Inspection writes, "Professional company to work with, very prompt and responsive to calls and emails. No Payne Roofing is the first company I recommend for our clients." The update after some additional work was done reads as follows; "Oct 2019 Update: No Payne Roofing replaced the roof on my own house and neighbors' home. The crew was very friendly and considerate. They also took extra steps to protect the property by laying tarps such as on our decks to protect the area from debris. The work site was cleaned up at the end of each day when the crew left for the evening." This No Payne Roofing customer review is just one of 77 reviews that can be found on the company's Google Maps business listing. They are a rare service company that

maintains an average of 5 out of a possible 5-stars when that many reviews have been left on them.

Company owner Mike Payne had this to say about that accomplishment, "We really like the fact that our work speaks for itself. As a business owner, I know the value of word of mouth when it comes to future business. But this stellar review record goes well beyond that also. It has set a standard from everyone in the office to the techs out in the field to go by. I feel it really keeps us on our toes and only makes our work that much better because no crew wants to be the first to receive less than 5 stars on a review. I feel our customers benefit from this the most as it virtually guarantees they will get superior roofing work done and be treated the right way while we are working for them."

Payne also contributed part of their success to the company's mantra "We treat every customer like a friend". The company owner says this approach puts them on a much better level with their customers because it further opens up the lines of communication between the workers and the customers. He feels this is super important in terms of being better able to satisfy their customers' desires while doing roofing work for them. Payne says this also helps make the customer's roofing experience as unproblematic as possible and shows their customers how important their satisfaction is to the company.

According to Payne, they show their commitment to their customers in other ways too. An example of this is the informational blogs they post about roofing on their website. He says these blogs are aimed at helping their customers keep roofing problems to a minimum and to also help them save money on roofing expenses. Recent blog articles have included "Roofing Maintenance Saves You More Money on Everything Roofing?", "What Is Dry Rot and Why Should It Concern You?", and "Performing Attic Roof Inspections During the Season of Quarantine".

No Payne Roofing has been providing its exceptional roofing services since 2012. They offer a full range of roofing services for homes, businesses, and industrial buildings. The company owner added that they do everything from small roof repairs to whole roof replacements. He says they also do gutter cleaning, siding repair, chimney repair, and the installation of energy-saving skylights. For those that are interested in learning more about this company's roofing in Calgary services, Payne says they can be contacted by phone, email, or by filling out the form on the "Contact Us" page on their website.

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