



Glowing Review Regarding Warranty Work Shows Why Contractor is Among the Top Calgary Roofing Companies

April 27, 2020

April 27, 2020 - PRESSADVANTAGE -

No Payne Roofing is a contractor that is no stranger to getting stellar reviews from their customers regarding their services but a recent review really stood out among them. The reason is that this particular review heaped significant praise on this reputable roofing company for standing by their warranty. It was yet another example of why No Payne Roofing is consistently rated among the top-performing roofing companies in the Calgary, Alberta area.

In the review mentioned above, Nick Forbes states, "I hired Mike and his crew to do my roof in 2017- it was a great experience and the service was second to none. I recently sold my house and the home inspection revealed a leak. The stress of losing the deal was immense, but Mike sent a repair crew the next morning and they fixed the problem, under warranty no less, and even ensured a preventative measure against future leaking for the next homeowner. These guys are one of the few companies that truly put customer service first- every single employee we dealt with demonstrated this core value. I highly recommend No Payne Roofing!" This No Payne Roofing customer review was left on the contractor's Google Maps Business Listing. That business listing shows that as of this writing 77 reviews have been left on the company. The

amazing part of those reviews is that when they are added up and averaged, this roofing contractor still averages 5 out of a possible 5 stars. That makes a very strong statement as to the way No Payne Roofing conducts its business.

Company owner, Mike Payne, talked more about their warranty coverage by saying, "I personally feel it's important for any good company to stand behind the work that they do. That's no different here at No Payne Roofing. Everybody benefits by doing business with a company whose word is their bond when it comes to the warranties on the work they do. It gives our customers the peace of mind that they need to contract with us and that, in turn, allows us to generate more business. Warranties also help set the standard for my employees regarding the quality of the work that is expected of them. This makes giving out warranties on our work and then honoring any warranty claims that come our way a very essential part of our business.

Payne also gave some of the credit to having good partnerships with the manufacturers of the roofing products that they install. He says that the manufacturers he works with do a great job of standing behind the warranties that they give out on their products. This makes it much easier for him to offer his customers warranties that really mean something. He gave No Payne Roofing's relationship with the manufacturer CertainTeed as an example. Payne says that not only do they make outstanding roofing products but they are exceptional when it comes to honoring any warranties on these products. The company owner added that CertainTeed even offers free training sessions which his employees have attended. He says that these training sessions help his employees understand the exact methods that need to be used when installing CertainTeed roofing products. Payne stated that this valuable company-sponsored training goes a long way toward helping his roofing techs avoid roofing warranty claim situations altogether.

The company owner went on to say that every roofing service that they offer is backed up with a warranty. This includes both their new roof installation and whole roof replacement services. He added that they even offer warranty on some of their smaller roof repairs. Payne pointed out that they also offer outstanding warranties on their skylight and soffit and fascia installation services.

For those who want to know more about the services that keep this contractor among the highest-rated Calgary roofing companies, the owner says that they welcome inquiries by phone, email, and by website contact form. No Payne Roofing services Edgemont, Hamptons, Brentwood, Huntington Hills, and other locations throughout the Greater Calgary area.

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