



Trussville, AL Hearing Aid Store Introduces ?Video Visits? for Hearing Care via Beltone Remote Care Live

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Trussville, Ala. ? Beltone USA, the nation?s leading hearing care provider, announced that it now offers real-time video hearing care appointments from more than 1,500 Beltone Hearing Centers in North America. The company hopes to reduce the need for in-office visits at a time when older, more vulnerable populations are advised to stay at home. In addition, the Trussville, AL hearing aid store is providing replacement batteries for free by request in the mail, whether or not the hearing aids came from Beltone.

Beltone Remote Care Live is the company?s premier telehealth service that gives hearing care professionals the ability to both consult with patients via video. Additionally, the Hearing Care Coordinator has the ability to remotely adjust hearing aids through the Beltone HearMax phone app in real-time.

Recognizing that COVID-19, or coronavirus, is a serious issue for the patient populations typically using hearing aids, telehealth services can be a useful tool for both hearing care professionals and their patients.

?We are fully committed to helping our patients through this difficult time and have accelerated the launch of this service to do exactly that. Remote Care Live becomes even more important as patient access to

in-person hearing care is limited as communities across the country implement various "stay home" policies to help minimize COVID-19 spread," says Monte Dillow, president, Beltone.

"We've seen the growth of telemedicine in many medical settings, but it has been a recent introduction to hearing care," Dillow continues. "With Beltone Remote Care Live, we really take it to a new level, making it easier on our patients and their families to access the hearing care they need."

For those who are unable or uncomfortable going to an office to purchase them during this unprecedented time, the Beltone Foundation is providing one pack of hearing aid batteries by mail to anyone, regardless of being a Beltone patient. To identify the hearing aids battery size, Beltone USA advises patients to look at the current battery for the color and number on the battery as zinc-air hearing aid batteries come in color and number coded packages that designate the size of the battery inside. The typical sizes are marked as, Yellow for Size 10, Brown for Size 312, Orange for Size 13 and Blue for Size 675. Each of these sizes are available from the Trussville hearing doctor.

Beltone USA continues to follow the guidelines established by the Center for Disease Control (CDC) and is using every precaution recommended in cleaning their facilities and equipment. The health and safety of their patients is as important to them as their commitment to better hearing. To learn more about Beltone USA of Trussville, AL or Beltone Remote Care Live, visit www.BeltoneUSA.com or call (205) 655-7811.

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For more information about Beltone USA - Trussville, contact the company here: Beltone USA - Trussville Jessica Carter (205) 655-7811 jcarter@beltoneusa.com 7018 Gadsden Hwy Trussville, AL 35173

Beltone USA - Trussville

Locally owned and operated, Beltone USA - Trussville is a full-service professional hearing care company. Our professionally trained Hearing Specialists strive to fit you with the best quality hearing aids to improve your quality of life.

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